

How to Create a BreEZE VO Account

Begin at the Bureau's website and click on the Breeze icon. This will take you to the Department's Breeze Online Services.

The screenshot shows the homepage of the Bureau of Security & Investigative Services (BSIS). At the top, there is a navigation bar with links for 'Contact Us' and 'Request Public Records'. The main header includes the 'CA.GOV' logo, the text 'Department of Consumer Affairs Bureau of Security & Investigative Services', and a search bar with options for 'This Site' and 'California'. Below the header is a menu with links for 'ABOUT US', 'CONSUMERS', 'LICENSEES', 'ENFORCEMENT', and 'LICENSE SEARCH'. The main content area features a large banner with a digital keypad on the left, the BSIS logo in the center, and the text 'BUREAU OF SECURITY AND INVESTIGATIVE SERVICES' on the right. Below the banner is a navigation bar with page numbers 1, 2, and 3. The main content area is divided into two columns. The left column is titled 'Welcome to the Bureau of Security and Investigative Services' and contains a 'BreEZe' logo, a link to 'access BreEZe', and a 'License Search' button. The right column is titled 'Text Size - Small Medium Large' and contains a 'Quick Hits' section with a list of links: 'Alarm Company Exam Development Experts Wanted', 'Advisory Meetings', 'Department of Consumer Affairs', and 'Disciplinary Review Committee'. Below the 'Quick Hits' section are three profile cards for 'Governor Edmund G. Brown Jr.', 'Secretary Alexis Podesta', and 'Director Dean R. Grafilo'.

CA.GOV Department of Consumer Affairs
Bureau of Security & Investigative Services

Contact Us Request Public Records

Search This Site California

ABOUT US CONSUMERS LICENSEES ENFORCEMENT LICENSE SEARCH

BSIS PROTECTING CALIFORNIA CONSUMERS

BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

1 2 3

Welcome to the Bureau of Security and Investigative Services

Text Size - Small Medium Large

Visit His Webpage
Governor
Edmund G. Brown Jr.

Secretary
Business, Consumer Services, and Housing Agency
ALEXIS PODESTA

Director
Department of Consumer Affairs
DEAN R. GRAFILO

Quick Hits

- Alarm Company Exam Development Experts Wanted
- Advisory Meetings
- Department of Consumer Affairs
- Disciplinary Review Committee



BreEZe: Are you experiencing technical difficulties with the new BreEZe Licensing and Enforcement System? Contact the BreEZe Help Desk at (916) 557-1208 or BreEZe@dca.ca.gov with questions related to:

- Registration
- Password Resets
- Account Unlocks
- Linking licenses to your accounts
- BreEZe Error Messages

Click here to access BreEZe

License Search

Click on the New Users Breeze Registration link

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DCA BreEze Online Services

Welcome to the California Department of Consumer Affairs (DCA) BreEze Online Services. BreEze is DCA's new licensing and enforcement system and a one-stop shop for consumers, licensees and applicants! BreEze enables consumers to verify a professional license and file a consumer complaint. Licensees and applicants can submit license applications, renew a license and change their address among other services.

- If you were registered with the DCA Online Professional Licensing services before, you will need to re-register with BreEze.
- BreEze only accepts credit card payments for American Express, Discover, MasterCard, and Visa.

FOR CONSUMERS

Check Licenses and file complaints.

[License SEARCH](#) [File a COMPLAINT](#)

FOR APPLICANTS AND LICENSEES

Applicant and licensing needs are available here.
You will need to [register](#), or use your existing user name and password

Returning User

Fields marked with * are required

* User ID:



* Password:

[Forgot Password?](#) [Forgot User ID?](#) [Sign In](#)

New Users

[BreEze Registration](#)

Complete User Registration Page then click NEXT

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User Registration

Please complete the information required below to become a registered BreZE User. You will receive a confirmation email as part of the registration process.

Enter your details and press "Next".

Press "Cancel" to cancel this registration and return to the main menu.

Account Owner Contact Information

* First Name:

Middle Name:

* Last Name:

Account Login

* Email: (e.g. name@domain.com)

* Confirm Email:
Note: Please enter a valid email address; this email address will not be sold to solicitors.

* User ID:

Password Recovery (In case you forget your password, you will be required to answer this question to obtain a new temporary password.)

* Secret Question:


* Secret Answer:

Communication


Email Communication: Yes No

Security Measures (This helps to prevent automated registrations.)


* Type the characters from the picture below (without spaces):



Preview registration for accuracy, then click SAVE
(NOTE: If information is not correct click EDIT, then SAVE)



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Preview Registration


Press "Save" to save the registration.
Press "Edit" to modify your registration details.
Press "Cancel" to cancel this registration and return to the main menu.

First Name:	John
Second Name:	
Last Name:	Doe
Email:	johndoe100@mailinator.com
UserId:	johndoe100
Secret Question:	What is your mother's maiden name?
Secret Answer:	jane
Email Communication:	Yes


[Save](#) [Edit](#) [Cancel](#)

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Check your email for temporary password and follow instructions, then click RETURN



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User Registration - Temporary Password Issued

A temporary password has been issued and sent to you via e-mail with the instructions on how to proceed. Read this e-mail and follow the instructions.

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You will receive an email from Breeze with a temporary password. Click on link to complete the registration process or return to the Department's Breeze Online Services page.

BreEZe Online Services - New User Account

Hello John,

Thank you for registering for a BreEZe Online Services account. Please complete your registration by using the temporary password provided below. Please note that your online password is case sensitive.

Your temporary password is : WGzbCn7

Complete the registration process at:


<https://breeze-online-81.breeze.ca.gov/datamart/languageChoice.do>

*** Note: This is an automated email. Do NOT reply to this message.


Enter User ID and temporary password, then click SIGN IN

The screenshot shows the BreEZe Online Services website. At the top, there is a navigation bar with the CA.GOV logo, the Department of Consumer Affairs logo, and the BREZE logo. To the right of the logo are links for "About BreEZe", "FAQ's", and "Help Tutorials". Below the navigation bar is a "Skip navigation" link and a "Contact Us" link. The main content area is titled "DCA BreEZe Online Services" and contains a welcome message and a list of services. Below this, there are two main sections: "FOR CONSUMERS" and "FOR APPLICANTS AND LICENSEES". The "FOR CONSUMERS" section has buttons for "License SEARCH" and "File a COMPLAINT". The "FOR APPLICANTS AND LICENSEES" section has a "Returning User" login form with fields for "User ID" (containing "johndoe100") and "Password" (containing "*****"). There are links for "Forgot Password?" and "Forgot User ID?". A "Sign In" button is highlighted with a red box. Below the login form is a "New Users" section with a link for "BreEZe Registration". At the bottom of the page, there are links for "Back to Top", "Conditions of Use", "Privacy Policy", and "Accessibility", along with a copyright notice for 2013 State of California.

Update Default Registration Information then click SAVE
(Note: update temporary password to your personal password of choice)



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Logged in as *Doe, John* | [Update Profile](#) | [Logoff](#) | [Contact Us](#)

Update Default Registration Information

Enter your new password and press "Save".

Your new password must contain the following:

- a minimum of (8) characters
- must not be the same as your user id
- must not be a variation of your user id
- must contain at least (1) uppercase alphabetic character
- must contain at least (1) lowercase alphabetic character
- must contain at least (1) numeric character
- must contain at least (1) special character

* Temporary Password	<input type="text"/>
* New Password	<input type="text"/>
* Confirm Password	<input type="text"/>

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Onboarding a License

If you are licensed with BSIS you can add your license to your online profile
Answer 'yes' and click NEXT

The screenshot shows the 'Add Licenses To Registration' step in the BREZE system. The user is logged in as 'Doe, John'. The page title is 'Add Licenses To Registration'. The main content area contains a welcome message and a question: 'Are you, or have you ever been, professionally licensed or registered with the Department of Consumer Affairs?'. There are two radio button options: 'Yes' (selected) and 'No'. A 'Next' button is highlighted with a red box. The footer contains links for 'Back to Top', 'Conditions of Use', 'Privacy Policy', and 'Accessibility', along with a copyright notice for 2013 State of California.

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Step1: Ever held a license before with DCA?

Add Licenses To Registration

Welcome to DCA OnlineQuickStart

By answering a few, simple questions, we will help you to get started.

Are you, or have you ever been, professionally licensed or registered with the Department of Consumer Affairs?

Yes [How do I know?](#)

No

Next

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Select Bureau of Security & Investigative Services and correct license/registration type on drop down menu and click NEXT

The screenshot shows the 'Add Licenses To Registration - Select License Type' step in the BREZE system. The user is logged in as 'Doe, John'. The page title is 'Add Licenses To Registration - Select License Type'. The main content area contains a welcome message and instructions: 'Identify the License/Registration that you have held, or you have applied for, in the past. Which board manages your License/Registration type? Selecting the appropriate board will narrow the available items found in the License/Registration drop-down list.' There are two dropdown menus: 'DCA Board/Bureau/Committee' (set to 'Bureau of Security and Investigative Services') and 'License/Registration Type' (set to 'Security Guard'). A 'Next' button is highlighted with a red box, and a 'Cancel' button is also visible. The footer contains links for 'Back to Top', 'Conditions of Use', 'Privacy Policy', and 'Accessibility', along with a copyright notice for 2013 State of California.

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Step1: Ever held a license before with DCA?

Add Licenses To Registration - Select License Type

Welcome to DCA OnlineQuickStart

Identify the License/Registration that you have held, or you have applied for, in the past.

Which board manages your License/Registration type? Selecting the appropriate board will narrow the available items found in the License/Registration drop-down list.


DCA Board/Bureau/Committee: [How do I know?](#)

License/Registration Type: [How do I know?](#)


Next **Cancel**

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Enter SSN/ITIN, Date of Birth and CAPTCHA then click NEXT
(Note: CAPTCHA can be reset if illegible)



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Step1: Ever held a license before with DCA?

Step2: Provide Identifying Information

Step3: Confirm Information

Add Licenses To Registration - Validation

Help us find your records.

Please note that you must have an SSN/ITIN on file with your licensing Board/Bureau/Committee in order to on-board your license. If you do not have an SSN/ITIN on file, you will not be able to onboard your license. Please contact your Board/Bureau/Committee for instruction on how to provide your SSN/ITIN.

Please provide your information in order for the Department of Consumer Affairs to confirm that you do not have a previous record in the BreZE system. A previous record may include: licensee, complainant, witness, etc

- Required Information

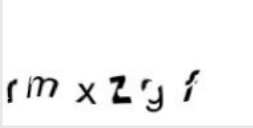
* Last Name:

* SSN/ITIN: Last 4 Digits of SSN/ITIN

* Date Of Birth: (mm/dd/yyyy)


Security Measures (This helps to prevent automated registrations.)

* Type the characters from the picture below (without spaces):




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Confirm that listed license/registration number is the correct license you wish to onboard, click “I confirm this is my license/registration information”, then click NEXT (Note: If license/registration information is incorrect click “No this is not my license/registration information”, then click NEXT



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Step1: Ever held a license before with DCA?

Step2: Provide Identifying Information

Step3: Confirm Information

Add Licenses To Registration - Preview

Good News! We have located your information


Please confirm your license/registration/certificate credentials below. If you are a current applicant, you will see the type of license you are currently pursuing listed below.

Entity Number:	6532448
Name:	Doe, John
license/registration Type	license/registration Number
Security Guard	6320696

Select One:

I confirm this is my license/registration information (read www.dca.ca.gov/webapps/breeze/dec_descript.php)

No this is not my license/registration information

 [Next](#) [Cancel](#)

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You have now successfully linked your online registration to your license/registration. If you would like to link additional licenses then click YES, if not click NO

The screenshot shows the BREZE website interface. At the top, there is a header with the CA.GOV logo, the Department of Consumer Affairs logo, and the BREZE logo. Navigation links for "About BreZE", "FAQ's", and "Help/Tutorials" are visible. A user is logged in as "Doe, John". The main content area is divided into sections: "Quick Start Menu", "License Activities", and "Applications". A "License/Registration Information" box shows details for a Security Guard license with number 6320696. A dialog box is overlaid on the page, asking: "You have successfully linked your online registration to a license (s). Would you like to link your online registration to more license (s)?" with "Yes" and "No" buttons. The footer contains links for "Back to Top", "Conditions of Use", "Privacy Policy", and "Accessibility", along with a copyright notice for 2013 State of California.

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Quick Start Menu
To start, choose an option, and you will return to this Quick Start menu after you have finished.

License/Registration Information Show Details

License/Registration Number: 6320696
License/Registration Type: Security Guard

License Activities

- Manage your license information
SecurityGuard 6320696
<Choose Application>

Applications

- Start a New Application or Transfer
<Choose Board>
<Choose Application>

Additional Activities

- Add Authorized Representative Select
- License Notification Subscriptions Select

You have successfully linked your online registration to a license (s). Would you like to link your online registration to more license (s)?

Yes No

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Once all licenses are onboarded you will arrive at your personal dashboard. You will be able to maintain your license renewals and other license activities through this portal

The screenshot shows the BREZE portal dashboard for a user logged in as John Doe. The header includes the CA.GOV logo, Department of Consumer Affairs, and BREZE logo. Navigation links for 'About BreZE', 'FAQ's', and 'Help Tutorials' are present. The user is logged in as 'Doe, John' and can 'Update Profile', 'Logoff', or 'Contact Us'. The 'Quick Start Menu' provides instructions and a 'Show Details' button for license information. The 'License Activities' section includes 'Manage your license information' with a dropdown for 'SecurityGuard 6320696' and a 'Select' button. The 'Applications' section includes 'Start a New Application or Take an Exam' with dropdowns for 'Choose Board' and 'Choose Application', and a 'Select' button. The 'Additional Activities' section includes 'Add Authorized Representative' and 'License Notification Subscriptions', both with 'Select' buttons. Footer links include 'Back to Top', 'Conditions of Use', 'Privacy Policy', and 'Accessibility', with a copyright notice for 2013 State of California.

This screenshot is identical to the previous one, but with the 'Choose Application' dropdown menu open. The dropdown list contains the following options: '<Choose Application>', 'Security Guard Change of Address', 'Security Guard Change of Name', and 'Security Guard Replacement Registration'. The 'Security Guard Change of Address' option is highlighted with a red border. The rest of the dashboard content remains the same.