

BSIS STAFF REPORT

August 2025

LICENSING UPDATE

The Licensing Unit is comprised of three Associate Governmental Program Analysts (AGPA), seventeen Staff Services Analysts (SSA), nine Program Technician IIs (PTII), one Management Services Technician (MST), one Supervisor Program Technician III (SPTIII), and three Staff Services Manager Is (SSMI).

LICENSING POPULATION BY LICENSE TYPE THROUGH JUNE 30, 2025

License Type	Total
Security Guard	339,288
Firearm Permit	44,942
Baton Permit	24,805
Private Patrol Operator	3,046
PPO Branch	442
Training Facility Firearm	344
Training Facility Baton	158
Training Facility Firearm Instructor	699
Training Facility Baton Instructor	217
Proprietary Private Security Officer	9,274
Proprietary Private Security Officer Employer	660
Alarm Company Employee	12,671
Alarm Company Operator	1,475
Alarm Company Branch	220
Alarm Company Qualified Manager	1,569
Locksmith Employee	1,646
Locksmith Company	2,263
Locksmith Company Branch	35
Repossessor Agency Employee	518
Repossessor Agency	222
Repossessor Agency Qualified Manager	225
Private Investigator	6,428
Private Investigator Branch	123
Approved Trainer Guard	369
Approved Trainer PSO	144

OUTREACH

Enforcement Chief Majdi Abdelsalam and Policy Manager Kerry Ortman attended the Sacramento Area Alarm Association's 18th Annual Police Forum on March 19, 2025, where they discussed BSIS regulations and unlicensed activity.

ENFORCEMENT UPDATE

DISCIPLINARY REVIEW UNIT (DRU)

The Disciplinary Review Unit (DRU) is comprised of one AGPA, two SSAs, three MSTs, and one SSMI. DRU staff receive and review Criminal Offender Record Information (CORI) including all rap sheets, subsequent arrest notifications, subsequent dispositions (conviction information), and firearm prohibitions from the California Department of Justice (DOJ).

Application denials to date are as follows:

Denial Type (July 1, 2024 – June 30, 2025)	Total
Application Denials (criminal convictions)	3,510
Firearm Permit Denials (DOJ prohibited)	280
Total Denials:	3,790

CASE MANAGEMENT (CM)

Case Management (CM) is comprised of one SSMI (Specialist) who oversees and facilitates the Disciplinary Review Committee program and two AGPAs who manage and facilitate all cases referred to the Attorney General's (AG) Office for appeals, denials, and formal discipline. CM analysts also monitor licensees who are placed on probation. Cases currently pending include accusations to begin the disciplinary process, statement of issues denying a license, citation appeals, firearm revocation appeals, and firearm assessment appeals. To date, there are 98 BSIS cases pending at the AG's Office.

COMPLAINT INTAKE/COMPLAINT RESOLUTION

Complaint Intake and Complaint Resolution is comprised of one AGPA, three SSAs, one MST, and one SSMI. Currently, the average number of days for Complaint Intake staff to initiate a complaint is four days from receipt. Complaint Resolution staff currently have 288 pending cases, 146 of which are Incident Reports. Staff have negotiated \$87,924 in savings for California consumers in this fiscal year to date.

ENFORCEMENT

The BSIS Enforcement Unit is composed of nine AGPAs, one MST, four Special Investigators (SI) and one SSMI. The AGPAs investigate complaints and conduct inspections of Bureau licensees. The average caseload for Enforcement AGPAs is 66 complaints and 21 active inspections. Currently, the average number of days to investigate a complaint from initiation to closure is 76 days. Enforcement continues to be active in investigating allegations of unlicensed activity. To date, 26% of pending investigations involve unlicensed activity and 45% of the citations issued this fiscal year have been for unlicensed activity.

Complaints FY 2024-2025		
Private Patrol Operator	1,747	47%
Security Guards	1,085	29%
Repossessor Agency	200	5%
Private Investigator	183	5%
Alarm Company Operator	166	4%
Locksmith Company	113	3%
Proprietary Private Security Employer	85	2%
Firearm Permit	27	1%
Proprietary Private Security Officer	22	1%
Training Facility Firearm	14	<1%
Alarm Company Employee	5	<1%

POLICY AND ADMINISTRATION UPDATE

STAFFING UPDATE

The Bureau has 73.9 permanent, full-time positions (in addition to temporary staff). As of June 30, 2025, the Bureau has a 4% vacancy rate, which equates to three vacant positions. Management is working to fill all positions as soon as possible.

BUDGET UPDATE

0239 - Bureau of Security Service & Investigations
Analysis of Fund Condition
(Dollars in Thousands)
2025-26 Governor's Budget W/ FM 11

Prepared 7.7.2025

	Actuals 2023-24	CY 2024-25	BY 2025-26	BY +1 2026-27
BEGINNING BALANCE	\$ 6,302	\$ 8,897	\$ 9,238	\$ 8,879
Prior Year Adjustment	\$ 156	\$ -	\$ -	\$ -
Adjusted Beginning Balance	\$ 6,458	\$ 8,897	\$ 9,238	\$ 8,879

REVENUES, TRANSFERS AND OTHER ADJUSTMENTS

Revenues

4121200 - Delinquent fees	\$ 398	\$ 391	\$ 376	\$ 376
4127400 - Renewal fees	\$ 8,904	\$ 9,116	\$ 11,597	\$ 11,597
4129200 - Other regulatory fees	\$ 802	\$ 969	\$ 843	\$ 843
4129400 - Other regulatory licenses and permits	\$ 7,458	\$ 7,101	\$ 7,352	\$ 7,352
4141200 - Sales of Documents	\$ 4	\$ -	\$ -	\$ -
4143500 - Miscellaneous Services to the Public	\$ -	\$ -	\$ -	\$ -
4163000 - Income from surplus money investments	\$ 393	\$ 380	\$ 131	\$ 120
4171400 - Escheat of unclaimed checks and warrants	\$ 15	\$ 13	\$ -	\$ -
4171500 - Escheat Unclaimed Property	\$ 4	\$ 1	\$ -	\$ -
4172500 - Miscellaneous revenues	\$ 9	\$ 20	\$ -	\$ -

Totals, Revenues	\$ 17,987	\$ 17,991	\$ 20,299	\$ 20,288
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Revenue Transfer from the Private Investigator Fund (0769) to the Private Security Services Fund (0239) per Business and Professions Code Section 7571	\$ 438	\$ -	\$ -	\$ -
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Totals, Transfers and Other Adjustments	\$ 438	\$ -	\$ -	\$ -
TOTALS, REVENUES, TRANSFERS AND OTHER ADJUSTMENTS	\$ 18,425	\$ 17,991	\$ 20,299	\$ 20,288
TOTAL RESOURCES	\$ 24,883	\$ 26,888	\$ 29,537	\$ 29,167
Expenditures:				
1111 Department of Consumer Affairs (State Operations)	\$ 14,703	\$ 16,397	\$ 19,262	\$ 19,840
9892 Supplemental Pension Payments (State Operations)	\$ 222	\$ 163	\$ 163	\$ -
9900 Statewide General Administrative Expenditures (Pro Rata) (State Operations)	\$ 1,061	\$ 1,090	\$ 1,233	\$ 1,233
TOTALS, EXPENDITURES AND EXPENDITURE ADJUSTMENTS	\$ 15,986	\$ 17,650	\$ 20,658	\$ 21,073
FUND BALANCE				
Reserve for economic uncertainties	\$ 8,897	\$ 9,238	\$ 8,879	\$ 8,094
Months in Reserve	6.0	5.4	5.1	4.6

NOTES:

1. Assumes workload and revenue projections are realized in BY+1 and ongoing.
2. Expenditure growth projected at 3% beginning BY+1.

LEGISLATIVE UPDATE

2025 Legislation

1. Assembly Bill 558 (Flora)

This law:

- Would specify that “alarm system” includes a video system in which an analog or digital video signal travels from the camera to video monitoring stations. If engaging in the activities of an alarm company operator that will include the use of an “alarm system,” alarm company licensure will be required.

Status update: This bill is now a two-year bill and will not be moving forward in the current session.

2. Senate Bill 652 (Richardson)

This law:

- Would require an applicant for a security guard registration to complete a course in the exercise of the power to arrest and the appropriate use of force by a single course provider, and to be completed within the 6 months preceding the date the application is submitted to the Bureau. The bill would authorize a licensee to administer, test and certify the specified trainings only to their applicants for employment and direct employees. The bill would also require the statement of training course completion include that the course was completed within 6 months preceding the date the application is submitted to the Bureau.

Status update: Ordered to engrossing and enrolling in Senate on July 17, 2025.

3. Assembly Bill 667 (Solache)

This law:

- Beginning July 1, 2026, would require certain boards under the jurisdiction of the Department of Consumer Affairs to permit an applicant who cannot read, speak, or write in English to use an interpreter to interpret the English written and oral portions of the license examination, provided the applicant meets all other requirements for licensure and the use of an interpreter is permitted by examination contract terms.

Status update: Amendments made to this bill have removed applicability to the Bureau.

4. Senate Bill 470 (Laird)

This law:

- Would change the repeal date for the Bagley-Keene Open Meeting Act provisions authorizing a state body and multimember state advisory bodies to hold a meeting by teleconference subject to specified requirements and alternative teleconferencing from January 1, 2026 to January 1, 2030.

Status update: Passed by the Assembly Committee on Governmental Organization on July 9, 2025. (Ayes 17. Noes 5.) Re-referred to the Assembly Committee on Appropriations.

5. Assembly Bill 742 (Elhawary)

This law:

- Would require boards within the Department of Consumer Affairs to prioritize applicants who are descendants of American slaves seeking licensure, once a process to certify descendants of American slaves is established, as specified. The provisions of this bill will become operative only if SB 518 (Weber Pierson) is enacted establishing the Bureau for Descendants of American Slavery, which will establish a certification process.

Status update: Passed by the Senate Judiciary Committee on July 15, 2025. (Ayes 11. Noes 1.) Re-referred to the Senate Committee on Appropriations.

6. Senate Bill 641 (Ashby)

This law:

- Would authorize boards under the jurisdiction of the Department of Consumer Affairs to waive the application of certain provisions of law if there is a declared federal, state, or local emergency and the home or business is located in the declared disaster area, including certain examination, fee, and continuing education requirements.

Status update: Passed by the Assembly Committee on Business and Professions on July 8, 2025. (Ayes 17. Noes 0.) Re-referred to the Assembly Committee on Appropriations.

UPDATE ON ENACTED OR PENDING REGULATIONS

1. Fees – California Code of Regulations Title 16, Division 7, Article 8, Sections 638-642.5
 - The regulation package was approved by the Office of Administrative Law (OAL) on June 17, 2025, and will become effective on October 1, 2025. The Notice of Approval is posted on the Bureau's website and can be found [here](#).
2. Exam Application Repeal, Terminology, and Training-related Updates – California Code of Regulations Title 16, Division 7, Sections 601-643
 - The regulation package is approaching the production phase. A notice will be posted on the Bureau's website.