



CALIFORNIA CODE OF REGULATIONS

Title 16. Professional and Vocational Regulations Division 7. Bureau of Security and Investigative Services^{1, 2}



STATE OF CALIFORNIA

1 Former Chapter 7 (Collection Agency Licensing Bureau) and former Chapter 11 (Bureau of Private Investigators and Adjusters) merged as Division 7 – Bureau of Security and Investigative Services.

2 This document includes regulations of interest to professionals in the field of security services and includes regulations enacted through November 2023. This document does not contain changes made after November 2023. Please refer to the Bureau's website (www.bsis.ca.gov) for any changes made after this date.

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Article 1. General Provisions

§ 600.1. Definitions.

In this division, unless the context otherwise requires:

- (a) “Code” refers to the Business and Professions Code.
- (b) “Chapter” refers to Chapter 8.5 (Locksmiths), 11 (Repossessors), 11.3 (Private Investigators), 11.4 (Proprietary Security Services), 11.5 (Private Security Services), or 11.6 (Alarm Companies) of Division 3 of the Code.
- (c) “Person” includes any individual, firm, company, association, organization, partnership or corporation.
- (d) “Licensee” as used herein means any person licensed, certified, registered or issued a permit under Chapter 8.5, 11, 11.3, 11.4, 11.5, or 11.6 of the Code.
- (e) “License” as used herein includes a certificate, registration, permit or other means to engage in a business or profession regulated by Chapter 8.5, 11, 11.3, 11.4, 11.5, or 11.6 of the Code.
- (f) “Unlicensed” as used herein means any individual, person, firm, company, association, organization, partnership, or corporation who is required to be licensed, certified, registered, or issued a permit under Chapter 8.5, 11.3, 11.4, or 11.5 of the Code and has not obtained such license, certification, registration or permit.
- (g) “Advertisement” as used herein means any written, printed, or verbal communication soliciting, describing, or promoting a business regulated by Chapter 8.5, 11.3, 11.4, or 11.5 of the Code. This includes any business card, stationery, brochure, letter, pamphlet, newspaper, periodical, publication, flyer, circular, newsletter, fax form or other writing, radio, television, internet, or similar airwave or electronic transmission, printed or published advertisement in any media form, directory listing, online, or telephone book listing.

Authority cited: Sections 148, 149, 6980.7, 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 6980, 6980.7, 7500.1, 7501.6, 7512.4, 7515, 7574.01, 7580.4, 7581, 7590.1 and 7591.6, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former Section 603 to Section 600.1 (Register 86, No. 30). For history of former Section 603, see Register 82, No. 49.
2. Amendment filed 2-11-87; effective thirtieth day thereafter (Register 87, No. 7).
3. Change without regulatory effect amending subsections (b), (d) and (e) and Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
4. Amendment of subsections (b), (c) and (d) and amendment of Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
5. Change without regulatory effect amending Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
6. Amendment of section and Note filed 12-22-2011; operative 12-22-2011 pursuant to Government Code section 11343.4 (Register 2011, No. 51).

§ 601. Application for Examination.

An applicant is not eligible for examination until they have filed a complete application accompanied by the appropriate fee. Complete applications must be filed in person at or mailed to the Bureau's Sacramento office no later than 20 days prior to the next scheduled or requested examination date. An applicant who fails to file within the above time period may, at the Bureau's discretion, be scheduled to take the following scheduled examination.

Authority cited: Sections 7501.6, 7515, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 7503, 7526, 7582.8 and 7593, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former Section 605 to Section 601 (Register 86, No. 30). For history of former Sections 601 and 605, see Register 82, No. 49.
2. Amendment filed 2-11-87; effective thirtieth day thereafter (Register 87, No. 7).
3. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
4. Change without regulatory effect amending section filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 601.1. Time and Place of Examinations.

Examinations shall be given at least once every two months at such places and on such dates as the Chief may from time-to-time fix. The Bureau shall mail to each applicant

who has been approved to take an examination a notice of the date, time and place of the examination. Such notice shall be sent by regular mail to the home address shown on the application not later than two weeks prior thereto.

Authority cited: Sections 7501.6, 7515, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 7504, 7504.5, 7527, 7582.8, 7582.9 and 7599, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former Section 605.1 to Section 601.1 (Register 86, No. 30).
2. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Change without regulatory effect amending section filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 601.2. Reexaminations.

An applicant who fails to pass the examination or who fails to appear for the examination after proper notification by the Bureau shall not be permitted to take any subsequent examination unless they have duly filed a completed application for reexamination, accompanied by the appropriate fee, for each such subsequent examination. This section shall not apply to an applicant who has requested a rescheduled examination date within seven days after receipt of the original scheduling notice.

Authority cited: Sections 7501.6, 7515, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 7504.4, 7511, 7527.5, 7570, 7582.10, 7588, 7599.7 and 7599.70, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former Section 605.2 to Section 601.2 (Register 86, No. 30). For history of former Section 605.2, see Register 82, No. 49.
2. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Change without regulatory effect amending section filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 601.3. Abandonment of Applications.

If an applicant fails to complete their application within one year after it has been filed, or fails to take and pass the examination within a one year period after becoming eligible therefor, the application shall be deemed abandoned. Any application submitted subsequent to the abandonment of a former application shall be treated as a new application and must be filed in accordance with Section 601.

Authority cited: Sections 6980.7, 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 6980.25, 7504.6, 7526, 7582.8, 7583.28 and 7593, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former Section 605.3 to Section 601.3 (Register 86, No. 30). For history of former Section 605.3, see Register 82, No. 49.
2. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Amendment of Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
4. Change without regulatory effect amending Note filed 1-12-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 3).
5. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 601.5. Application Criteria for Proprietary Private Security Officer.

Every individual who seeks registration as a proprietary private security officer shall:

- (1) Submit to the Bureau an application for registration as a proprietary private security officer on a form prescribed by the Director;
- (2) Submit full and complete fingerprints of the applicant to the Bureau for use in conducting background checks through the California Department of Justice and the Federal Bureau of Investigation, in the manner specified, and pursuant to the conditions and requirements set forth, in Business and Professions Code section 7574.11; and
- (3) Pay an application fee to the Bureau as provided in Article 8 of these regulations.

Authority cited: Section 7574.05, Business and Professions Code. **Reference:** Section 7574.11, Business and Professions Code.

HISTORY

1. New section filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
2. Change without regulatory effect amending Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
3. Change without regulatory effect amending subsection (2) filed 1-12-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 3).

§ 601.6. Citations for Unlicensed Persons.

(a) The Chief or their designee may issue a citation, in accordance with section 148 of the Code against any unlicensed person who is acting in the capacity of a licensee, registrant, permit holder, or certificate holder under the jurisdiction of the Bureau and who is not otherwise exempt from licensure. Each citation may contain an assessment of an administrative fine up to \$5,000 and, where appropriate, an order of abatement fixing a reasonable period of time not to exceed 30 days for abatement.

(b) Any sanction authorized for activity under this section shall be separate from and in addition to any other civil or criminal remedies.

(c) In addition, the Chief or their designee may issue a citation, in accordance with sections 148 and 149 of the Code against any person who advertises, as defined in subdivision (g) of section 600.1, without a license.

Authority cited: Sections 125.9, 148, 149, 6980.7, 7515, 7574.05, 7574.30 and 7581, Business and Professions Code. **Reference:** Sections 6980.10(a), 7520, 7574.10, 7574.12, 7574.30 and 7582, Business and Professions Code.

HISTORY

1. New section filed 12-22-2011; operative 12-22-2011 pursuant to Government Code section 11343.4 (Register 2011, No. 51).
2. Change without regulatory effect amending subsections (a) and (c) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 601.7. Citation Factors for Unlicensed Person.

The following factors shall be considered when determining the amount of an administrative fine:

- (a) The good or bad faith exhibited by the cited person.
- (b) The nature and severity of the violation.
- (c) Evidence that the violation was willful.
- (d) History of violations of the same or similar nature.
- (e) The extent to which the cited person has cooperated with the Bureau.
- (f) The extent to which the cited person has mitigated or attempted to mitigate any damage or injury caused by their violation.
- (g) Any other factors as justice may require.

Authority cited: Sections 125.9, 148, 149, 6980.7, 7515, 7574.05, 7574.30 and 7581, Business and Professions Code. **Reference:** Sections 6980.10(a), 7520, 7574.30 and 7582, Business and Professions Code.

HISTORY

1. New section filed 12-22-2011; operative 12-22-2011 pursuant to Government Code section 11343.4 (Register 2011, No. 51).
2. Change without regulatory effect amending subsection (f) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 601.8. Citation Format for Unlicensed Persons.

Each citation:

- (a) Shall be in writing.
- (b) Shall describe with particularity the nature of the violation, including specific reference to the provision of the Act or regulation contained in this division determined to have been violated.
- (c) May contain an assessment of an administrative fine, an order of abatement fixing a reasonable period of time not to exceed 30 days for abatement, or both an administrative fine and an order of abatement.
- (d) Shall inform the cited person that, if they desire a hearing to contest the finding of a violation, that hearing shall be requested by written notice to the Bureau within thirty (30) days of the issuance of the citation or assessment.
- (e) Shall inform the cited person if they desire an informal conference with the Chief or their designee to contest the finding of a violation, that the informal conference shall be

requested by written notice to the Bureau within ten (10) days of the issuance of the citation or assessment.

(f) Shall be served upon the cited person personally or by certified mail.

Authority cited: Sections 125.9, 148, 149, 6980.7, 7515, 7574.05, 7574.30 and 7581, Business and Professions Code. **Reference:** Sections 6980.10(a), 7520, 7574.30 and 7582, Business and Professions Code.

HISTORY

1. New section filed 12-22-2011; operative 12-22-2011 pursuant to Government Code section 11343.4 (Register 2011, No. 51).
2. Change without regulatory effect amending subsections (d) and (e) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 601.9. Compliance with Order of Abatement for Unlicensed Persons.

(a) The time allowed for abatement of a violation shall begin the first day after the order of abatement has been served. If a cited person who has been issued an order of abatement is unable to complete the correction within the time set forth in the citation because of conditions beyond their control after the exercise of reasonable diligence, the person cited may request an extension of time in which to complete the correction from the Chief or their designee. Such a request shall be in writing and shall be made within the time set forth for abatement.

(b) When an order of abatement is not contested or if the order is appealed and the person or entity cited does not prevail, failure to abate the violation charged within the time specified in the citation shall constitute a violation and failure to comply with the order of abatement.

Authority cited: Sections 125.9, 148, 149, 6980.7, 7515, 7574.05 and 7581, Business and Professions Code. **Reference:** Sections 6980.10(a), 7520, 7574.30 and 7582, Business and Professions Code.

HISTORY

1. New section filed 12-22-2011; operative 12-22-2011 pursuant to Government Code section 11343.4 (Register 2011, No. 51).
2. Change without regulatory effect amending subsection (a) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 601.10. Contest of Citations for Unlicensed Persons.

(a) If a cited person wishes to contest the citation, assessment of the administrative fine, or order of abatement, the cited person shall, within thirty (30) days after service of the citation, file in writing a request for an administrative hearing to the Bureau regarding the acts charged in the citation, as provided for in subdivision (b)(4) of Section 125.9 of the Code.

(b) In addition to, or instead of, requesting an administrative hearing, as provided for in subdivision (b)(4) of Section 125.9 of the Code, the cited person may, within ten (10) days after service of the citation, contest the citation by submitting a written request for an informal citation conference to the Bureau.

(c) Upon receipt of a written request for an informal citation conference, the Chief or their designee shall, within thirty (30) days, hold an informal citation conference with the cited person.

(d) If an informal citation conference is held, the Chief or their designee may affirm, modify, or dismiss the citation, including any fine levied or order of abatement issued, at the conclusion of the informal citation conference. If affirmed or modified, the citation originally issued shall be considered withdrawn and an affirmed or modified citation, including reason for the decision, shall be issued. The affirmed or modified citation shall be mailed to the cited person and their legal counsel, if any, within fifteen (15) days from the date of the informal citation conference.

(e) If a cited person wishes to contest an affirmed or modified citation, the person shall, within thirty (30) days of their notification, file in writing a request for an administrative hearing to the Bureau regarding the acts charged in the affirmed or modified citation, in accordance with subdivision (b)(4) of Section 125.9 of the Code.

(f) A cited person may not request another informal conference for a citation which was modified or affirmed during an informal conference.

Authority cited: Sections 125.9, 148, 149, 6980.7, 7515, 7574.05 and 7581, Business and Professions Code. **Reference:** Sections 6980.10(a), 7520 and 7582, Business and Professions Code.

HISTORY

1. New section filed 12-22-2011; operative 12-22-2011 pursuant to Government Code section 11343.4 (Register 2011, No. 51).

2. Change without regulatory effect amending subsections (c)-(e) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 602. Substantial Relationship Criteria.

(a) For purposes of denial, suspension, or revocation of a license pursuant to Section 141, Division 1.5 (commencing with Section 475) of the Code, or Sections 6980.71(b), 6980.73(a), 6980.74(a)(4), 7510.1(d), 7564.1(c)(3), 7583.21. or 7591.10(a) of the Code, a crime, professional misconduct, or act shall be considered to be substantially related to the qualifications, functions, or duties of a licensee if to a substantial degree it evidences present or potential unfitness to perform the functions authorized by the license in a manner consistent with the public health, safety, or welfare. Such crimes, professional misconduct, or acts shall include, but not be limited to, those delineated in Section 7561.1 or 7561.4 of the Business and Professions Code.

(b) In making the substantial relationship determination required under subdivision (a) for a crime, the bureau shall consider the following criteria:

- (1) The nature and gravity of the offense;
- (2) The number of years elapsed since the date of the offense; and
- (3) The nature and duties of the profession in which the applicant seeks licensure or in which the licensee is licensed.

Authority cited: Sections 481, 6980.7, 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 141, 480, 481, 490, 493, 6980.71, 6980.73, 6980.74, 7510.1, 7564.1, 7583.21 and 7591.10, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former Section 603.1 to Section 602 (Register 86, No. 30). For history of former Sections 602 and 603.1, see Register 82, No. 19.
2. Amendment filed 2-11-87; effective thirtieth day thereafter (Register 87, No. 7).
3. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
4. Amendment of Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
5. Change without regulatory effect amending Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
6. Amendment of section and Note filed 6-1-2021; operative 6-1-2021 pursuant to Government Code section 11343.4(b)(3) (Register 2021, No. 23). Filing deadline specified in Government Code section 11349.3(a) extended 60 calendar days pursuant

to Executive Order N-40-20 and an additional 60 calendar days pursuant to Executive Order N-71-20.

§ 602.1. Criteria for Evaluating Rehabilitation.

(a) When considering the denial, suspension, revocation or reinstatement of a license for which application has been made under Chapter 8.5, 11, 11.3, 11.4, 11.5 or 11.6 of the Code on the ground that the applicant, licensee, or petitioner has been convicted of a crime, the bureau shall consider whether the applicant, licensee, or petitioner made a showing of rehabilitation if the applicant, licensee, or petitioner completed the criminal sentence at issue without a violation of parole or probation. In making this determination, the bureau shall consider the following criteria:

- (1) The nature and severity of the crime(s).
- (2) The length(s) of the applicable parole or probation period(s).
- (3) The extent to which the applicable parole or probation period was shortened or lengthened, and the reason(s) the period was modified.
- (4) The terms or conditions of parole or probation and the extent to which they bear on the applicant, licensee, or petitioner's rehabilitation.
- (5) The extent to which the terms or conditions of parole or probation were modified, and the reason(s) for modification.

(b) If the applicant, licensee, or petitioner has not completed the criminal sentence at issue without a violation of parole or probation, the bureau determines that the applicant, licensee, or petitioner did not make a showing of rehabilitation based on the criteria in subdivision (a), the denial, suspension, revocation, or reinstatement is based on professional misconduct, or the denial, suspension, revocation, or reinstatement is based on one or more of the grounds specified in Sections 6980.45, 6980.47, 6980.71, 6980.73, 6980.74, 7503.5, 7504.1, 7505.3, 7506.8, 7506.14, 7507, 7510.1, 7538, 7538.5, 7561.1, 7561.3, 7561.4, 7564.1, 7574.15, 7574.31, 7582.19, 7582.23, 7582.24, 7582.25, 7583.15, 7583.16, 7583.21, 7583.42, 7587.1, 7587.3, 7587.4, 7591.8, 7591.10, 7598.12, 7599.32, and 7599.61 of the Code, the bureau shall apply the following criteria in evaluating an applicant, licensee, or petitioner's rehabilitation:

- (1) The nature and severity of the act(s), professional misconduct, or crime(s) under consideration as grounds for denial, suspension, revocation, or reinstatement.
- (2) Evidence of any act(s), professional misconduct, or crime(s) committed subsequent to the act(s), professional misconduct, or crime(s) under consideration as grounds for denial, suspension, revocation, or reinstatement.

- (3) The time that has elapsed since commission of the act(s), professional misconduct, or crime(s) referred to in subdivision (1) or (2).
- (4) Whether the applicant, licensee, or petitioner has complied with any terms of parole, probation, restitution, or any other sanctions lawfully imposed against the applicant, licensee, or petitioner.
- (5) Evidence, if any, of rehabilitation submitted by the applicant, licensee, or petitioner.
- (6) If applicable, evidence of proceedings pursuant to Section 1203.4 of the Penal Code.
- (7) The criteria in subdivision (a)(1) through (5).
- (8) The total criminal record.

Authority cited: Sections 481, 482, 6980.7, 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 141, 480, 481, 482, 488, 490, 493, 6980.45, 6980.47, 6980.71, 6980.72, 6980.73, 6980.74, 7501.8, 7503.5, 7504.1, 7505.3, 7506.8, 7506.14, 7507, 7510.1, 7538, 7538.5, 7561.1, 7561.3, 7561.4, 7564.1, 7574.15, 7574.31, 7582.19, 7582.23, 7582.24, 7582.25, 7583.15, 7583.16, 7583.21, 7583.42, 7587.1, 7587.3, 7587.4, 7591.8, 7591.10, 7591.12, 7598.12, 7599.32 and 7599.61, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former Section 604 to Section 602.1 (Register 86, No. 30).
2. Amendment filed 2-11-87; effective thirtieth day thereafter (Register 87, No. 7).
3. Change without regulatory effect amending first paragraph and Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
4. Amendment of first paragraph and Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
5. Change without regulatory effect amending Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
6. Amendment of section and Note filed 6-1-2021; operative 6-1-2021 pursuant to Government Code section 11343.4(b)(3) (Register 2021, No. 23). Filing deadline specified in Government Code section 11349.3(a) extended 60 calendar days pursuant to Executive Order N-40-20 and an additional 60 calendar days pursuant to Executive Order N-71-20.

Article 1.5. General Provisions

§ 603. Scope of Article 1.5.

Except as otherwise provided therein, provisions contained in Article 1.5 of these regulations shall apply to persons licensed, registered or certified under Chapter 8.5 (Locksmiths), 11 (Collateral Recover Act), 11.3 (Private Investigator Act), 11.4 (Proprietary Security Services Act), 11.5 (Private Security Services Act) and 11.6 (Alarm Company Act) of the Code.

Authority cited: Sections 6980.7, 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 7501.6, 7515, 7581 and 7591.6, Business and Professions Code.

HISTORY

1. New section filed 8-18-87; operative 9-17-87 (Register 87, No. 34). For history of former Section 603, see Register 86, No. 30.
2. Change without regulatory effect amending article heading, section and Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Amendment of section and Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
4. Change without regulatory effect amending Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
5. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 604. Additional Definitions.

In this chapter, unless the context requires otherwise,

(a) “Independent contractor” means one who, in exercise of an independent employment, contracts orally or in writing to do a piece of work and renders service according to his or her own methods, subject to control only as to end product or final result.

Authority cited: Sections 6980.7, 7501.6, 7515, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 6980, 7500.1, 7501.6, 7512.10, 7512.11, 7512.12, 7580.8, 7580.9, 7580.10, 7582.1 and 7590.1, Business and Professions Code.

HISTORY

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1. New section filed 9-14-87; operative 10-14-87 (Register 87, No. 37).
2. Change without regulatory effect repealing subsections (a) and (b) and relettering subsection filed 4-19-96 pursuant to section 100, title 1, California Code of Regulations (Register 96, No. 16).
3. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).

§ 605. Scope of Examination

All applicants for licensure, except applicants for registration under chapter 11.4 of Division 3 of the Code, must take a written examination designed to determine the ability and fitness of the applicant to engage in business under the particular license for which the application is filed.

Authority cited: Sections 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 7504, 7527, 7582.9 and 7599, Business and Professions Code.

HISTORY

1. Renumbering and amendment of former Section 651.2 to Section 605 filed 9-1-87; operative 10-1-87 (Register 87, No. 37). For prior history, see Register 86, No.30.
2. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Amendment of section and Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
4. Change without regulatory effect amending Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).

§ 606. Filing of Addresses.

Except as otherwise specified in statute, each person applying for or issued a certificate, registration, permit or license under Chapters 8.5, 11, 11.3, 11.4, 11.5 or 11.6 of the Code shall:

- (a) as required by the Code file his or her current address of record with the Bureau;
- (b) within thirty (30) days of a change of address, notify the Bureau of the change, indicating both the old and new addresses; and
- (c) not list a post office box or the address of a mailbox service as their address of record unless mail delivery to the physical location of the residence or business is not

possible and/or, in the case of a licensed business, the principal place of business is located in the licensee's personal residence.

(1) If the address of record listed is that of a mailbox service or a post office box, it must clearly be identified as such.

(2) If the principal place of business is a personal residence, and a post office box or the address of a mailbox service is listed as the address of record, the residence address must also be provided.

(3) The requirements of subsection (b) herein shall apply to any change of address, including, but not limited to, a change of post office box, mailbox service, or a change of business or residence location.

Authority cited: Sections 6980.7, 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 136, 6980.17, 6980.18, 6980.19, 6980.20, 6980.21, 7503, 7503.2, 7503.3, 7503.4, 7506.5, 7507.1, 7525.1, 7533, 7574.11, 7574.13, 7582.7, 7582.18, 7582.19, 7583.10, 7585.3, 7585.11, 7593, 7593.1, 7593.2, 7593.3, 7593.4, 7593.5, 7598.6 and 7599.23, Business and Professions Code.

HISTORY

1. New section filed 9-1-87; operative 10-1-87 (Register 87, No. 37). For prior history, see Register 86, No. 30.
2. Change without regulatory effect amending first paragraph and Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Amendment of first paragraph and Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
4. Change without regulatory effect amending subsections (a)-(c) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 607. Employee Records.

Each licensee shall maintain at the principal place of business or branch office a file or record of the name, address, commencing date of employment, and position of each employee, and the date when an employee is terminated. Such files or records shall be retained during the time of employment and for a period of not less than two years thereafter and, together with usual payroll records, shall be available for inspection by the Bureau. Copies thereof and information pertaining thereto or contained therein shall be submitted to the Bureau upon request.

Authority cited: Sections 6980.7, 7501.6, 7515, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 6980.42, 7507.2, 7531.5, 7582.16 and 7591.7, Business and Professions Code.

HISTORY

1. Renumbering and amendment of former Section 678 to Section 607 filed 9-1-87; operative 10-1-87 (Register 87, No. 37). For prior history, see Register 80, No. 8.
2. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 607.4. Assignment of License.

(a) A license issued under Chapter 8.5, 11, 11.3, 11.4, 11.5 or 11.6 of the Code is not assignable.

(b) “Assignable” refers to a quality or legal attribute which permits a thing to be transferred or negotiated. To say that a license is “not assignable” is to say that

(1) the rights, privileges and duties attached to the license may not be transferred from one person to another; and that

(2) no licensee may permit an employee or agent in their own name to advertise, engage clients, furnish reports, render services, present bills to customers or in any manner conduct business for which a license is required under Chapter 8.5, 11, 11.3, 11.4, 11.5 or 11.6.

Authority cited: Sections 6980.7, 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 6980.17, 6980.31, 7502, 7503.9, 7520, 7530, 7582, 7582.14, 7592, 7599.34 and 7599.47, Business and Professions Code.

HISTORY

1. New section filed 9-14-87; operative 10-14-87 (Register 87, No. 37).
2. Change without regulatory effect amending subsections (a) and (b)(2) and Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Amendment of subsection (a) and Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
4. Change without regulatory effect amending subsection (b)(2) and Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).

5. Change without regulatory effect amending subsection (b)(2) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 607.5. Change of Ownership.

A licensee shall, within thirty (30) days after transferring their interest in a licensed business, notify the Bureau in writing of the transfer. Such notification shall include the name and mailing address of the new owner and the date upon which the transfer became effective.

Authority cited: Sections 6980.7, 7501.6, 7515, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 7502, 7503.9, 7505.3, 7520, 7530, 7539, 7582, 7582.14, 7582.26, 7592, 7594.3 and 7599.34, Business and Professions Code.

HISTORY

1. New section filed 9-15-87; operative 10-15-87 (Register 87, No. 40).
2. Change without regulatory effect amending Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Change without regulatory effect amending section filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 608.3. Bureau-Issued Identification Card.

(a) Licensees shall, at all times while in the course of their duties, maintain in their possession any Bureau-issued identification cards relevant to the duties being performed and issued under Chapters 8.5, 11, 11.3, 11.4, 11.5 and 11.6 of the Code and shall present them to any peace officer or Bureau representative upon demand.

(b) "Bureau-issued identification card," as used herein, refers to any card serving as verification of license, registration, permit or certification status and issued pursuant to Chapter 8.5, 11, 11.3, 11.4, 11.5 or 11.6 of the Code.

(c) In the event of the loss, destruction or theft of a Bureau-issued identification card, the licensee shall within 72 hours:

- (1) notify their employer of the loss, and
- (2) apply to the Chief for a certified replacement for the card, certifying under penalty of perjury as to the circumstances surrounding the loss, and remit the replacement fee, whereupon the Chief shall issue a certified replacement.

(d) After applying for, but prior to receiving, a certified replacement card, the licensee or registrant shall carry the receipt from their original card or other such documentation as may serve to verify certification, registration or licensing status. No documentation may be substituted for a valid firearms qualification card in meeting the requirements of Sections 7542, and 7597.1 of the Code.

(e) A person may work as a proprietary private security officer pending receipt of the registration card if they have been approved by the Bureau and carry on their person a hardcopy printout of the Bureau's approval from the Bureau's web site and a valid picture identification.

Authority cited: Sections 6980.7, 7501.6, 7515, 7574.05, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 163, 6980.23, 7506.9, 7508.1, 7529, 7542, 7574.11, 7582.13, 7583.3, 7583.5, 7583.17, 7583.22, 7583.32, 7593.7, 7598.14, 7597.1 and 7598.51, Business and Professions Code.

HISTORY

1. Renumbering and amendment of Section 683 to Section 608.3 filed 9-15-87; operative 10-15-87 (Register 87, No. 40).
2. Change without regulatory effect amending subsections (a) and (b) and Note filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
3. Amendment of section and Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
4. Change without regulatory effect amending Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
5. Change without regulatory effect amending section filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

Article 2. Disciplinary Guidelines

§ 610. Disciplinary Guidelines.

In reaching a decision on a disciplinary action under the Administrative Procedure Act (Government Code Section 11400 et seq.), the Bureau shall consider the disciplinary guidelines entitled "A Manual of Disciplinary Guidelines for Private Patrol Operators" [May 1995 2nd Edition] which are hereby incorporated by reference. Deviation from these guidelines and orders, including the standard terms of probation, is appropriate where the Bureau, in its sole discretion, determines that the facts of the particular case

warrant such a deviation -for example: the presence of mitigating factors; the age of the case, evidentiary problems.

Authority cited: Section 7581, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code. **Reference:** Sections 7581, 7587, 7587.1-7587.14, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code.

HISTORY

1. New section filed 3-26-98; operative 4-25-98 (Register 98, No. 13). For prior history, see Register 93, No. 3.
2. Change without regulatory effect amending article heading filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).

§ 611. Disciplinary Guidelines.

In reaching a decision on a disciplinary action under the Administrative Procedure Act (Government Code Section 11400 et seq.), the Bureau shall consider the disciplinary guidelines entitled “A Manual of Disciplinary Guidelines for Private Investigators” [January 1993 1st Edition] which are hereby incorporated by reference. Deviation from these guidelines and orders, including the standard terms of probation, is appropriate where the Bureau, in its sole discretion, determines that the facts of the particular case warrant such a deviation -for example: the presence of mitigating factors; the age of the case, evidentiary problems.

Authority cited: Section 7515, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code. **Reference:** Sections 7561, 7561.1, 7561.3, 7561.4, 7562, 7563, 7564, 7565 and 7566, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code.

HISTORY

1. New section filed 3-26-98; operative 4-25-98 (Register 98, No. 13). For prior history, see Register 93, No. 3.

§ 612. Disciplinary Guidelines.

In reaching a decision on a disciplinary action under the Administrative Procedure Act (Government Code Section 11400 et seq.), the Bureau shall consider the disciplinary guidelines entitled “A Manual of Disciplinary Guidelines for Alarm Company Operators” [April 1993 1st Edition] which are hereby incorporated by reference. Deviation from these guidelines and orders, including the standard terms of probation, is appropriate

where the Bureau, in its sole discretion, determines that the facts of the particular case warrant such a deviation -for example: the presence of mitigating factors; the age of the case, evidentiary problems.

Authority cited: Section 7591.6, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code. **Reference:** Sections 7591.2, 7599.59, 7599.60, 7599.61 and 7599.63, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code.

HISTORY

1. New section filed 3-26-98; operative 4-25-98 (Register 98, No. 13). For prior history, see Register 93, No. 3.

§ 613. Disciplinary Guidelines.

In reaching a decision on a disciplinary action under the Administrative Procedure Act (Government Code Section 11400 et seq.), the Bureau shall consider the disciplinary guidelines entitled “A Manual of Disciplinary Guidelines for Locksmiths” [November 1996 1st Edition] which are hereby incorporated by reference. Deviation from these guidelines and orders, including the standard terms of probation, is appropriate where the Bureau, in its sole discretion, determines that the facts of the particular case warrant such a deviation -for example: the presence of mitigating factors; the age of the case, evidentiary problems.

Authority cited: Section 6980.7, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code. **Reference:** Sections 6980.1, 6980.71, 6980.72, 6980.73, 6980.74, 6980.75 and 6980.76, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code.

HISTORY

1. New section filed 3-26-98; operative 4-25-98 (Register 98, No. 13). For prior history, see Register 93, No. 3.

§ 614. Disciplinary Guidelines.

In reaching a decision on a disciplinary action under the Administrative Procedure Act (Government Code Section 11400 et seq.), the Bureau shall consider the disciplinary guidelines entitled “A Manual of Disciplinary Guidelines for Repossession Agencies” [November 1996 1st Edition] which are hereby incorporated by reference. Deviation from these guidelines and orders, including the standard terms of probation, is

appropriate where the Bureau, in its sole discretion, determines that the facts of the particular case warrant such a deviation -for example: the presence of mitigating factors; the age of the case, evidentiary problems.

Authority cited: Section 7501.6, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code. **Reference:** Sections 7508.6, 7510, 7510.1, 7510.2 and 7510.4, Business and Professions Code; and Sections 11400.20 and 11425.50(e), Government Code.

HISTORY

1. New section filed 3-26-98; operative 4-25-98 (Register 98, No. 13). For prior history, see Register 82, No. 49.

Article 3. General Provisions for Private Investigators, Private Security Services and Alarm Company Operators

§ 620. Qualifications and Experience.

- (a) At the time an application is filed, an applicant shall possess all qualifications required by applicable sections of Chapters 11.3, 11.5 and 11.6 of the Code or by these regulations.
- (b) A year's experience shall consist of not less than 2,000 hours of actual compensated work performed by each applicant preceding the filing of an application.
- (c) Applicants shall substantiate claimed years and hours of qualifying experience and the exact details as to the character and nature thereof by written certifications from employers, subject to independent verification by the Director as they may determine to be warranted. In the event of inability of applicants to supply such written certifications from employers in whole or in part, applicants may offer written certifications from persons other than employers covering the same subject matter for consideration by the Director.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code. **Reference:** Sections 7515, 7526, 7541, 7581, 7582.8, 7583.1, 7585.5, 7585.12, 7591.6 and 7593, Business and Professions Code.

HISTORY

1. Change without regulatory effect amending and moving article 3 heading from preceding section 651 to preceding section 620, and renumbering former section 651.1

to new section 620, including amendment of section and Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.

2. Change without regulatory effect amending Note filed 1-12-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 3).

3. Change without regulatory effect amending subsection (c) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 621. Advertisement.

(a) The word “advertisement,” as used in Sections 7534 and 7561.3 (a & b) of Chapter 11.3, Section 7582.20 of Chapter 11.5, and Sections 7590.1(a) and 7599.44 of Chapter 11.6 mean:

(1) Any written or printed communication for the purpose of soliciting, describing, or promoting the licensed business of the licensee, including a brochure, letter, pamphlet, newspaper, periodical, publication or other writing.

(2) A directory listing caused or permitted by the licensee which indicates their licensed activity.

(3) A radio, television or similar airwave transmission which solicits or promotes the licensed business of the licensee.

(b) The word “advertisement,” as used in Sections 7534 and 7561.3 (a & b) of Chapter 11.3, Section 7582.20 of Chapter 11.5, and Sections 7590.1(a) and 7599.44 of Chapter 11.6, shall not include the following:

(1) Any printing or writing used on buildings, vehicles, uniforms, badges, or other property where the purpose of the printing or writing is identification.

(2) Any printing or writing on communications, memoranda, or any other writings used in the ordinary course of business where the purpose of the writing is other than the solicitation or promotion of business.

(3) Any printing or writing on novelty objects used in the promotion of the licensee's business where the printing of the information required by Sections 7534 and 7561.3 (a & b) of Chapter 11.3, Section 7582.20 of Chapter 11.5, and Sections 7590.1(a) and 7599.44 of Chapter 11.6 would be impractical due to the available area or surface.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.
Reference: Sections 7534, 7535, 7561.3, 7582.20, 7582.21, 7590.1 and 7599.44, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 654 to new section 621, including amendment of section and Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.
2. Change without regulatory effect amending subsections (a)(2) and (b) and amending Note filed 1-12-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 3).
3. Change without regulatory effect amending subsections (a), (a)(2), (b) and (b)(3) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 621.2. Dishonesty or Fraud.

As used in Sections 7561.4, 7587.4 and 7599.61 of the Code “dishonesty or fraud” includes, but is not limited to:

- (a) Violation of Sections 212, 216, 222, or 223 of the Labor Code.
- (b) Failure to provide, where required by law, for workers' compensation insurance or, as an employer, to carry out the obligations imposed by the Unemployment Insurance Code.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.
Reference: Sections 7561.4, 7587.4 and 7599.61, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 654.2 to new section 621.2, including amendment of section and Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
2. Change without regulatory effect amending subsection (b) filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 622. Branch Office Certificates.

Application to conduct business from any location other than the principal place of business shall be submitted on a form prescribed by the Director and accompanied by the fee prescribed. A branch office certificate shall be issued if it is established that the

conditions of this Section and Section 7536 of Chapter 11.3, Section 7582.22 of Chapter 11.5 and Section 7599.25 of Chapter 11.6 have been met.

(a) Under the active management, direction and control of the licensee or their manager, a branch office shall have a designated person in charge. The Bureau shall at all times be informed of the name of such person.

(b) Records of all business transacted at a branch office shall be maintained by the licensee and available for inspection by the Bureau.

(c) A branch office shall be an established place of business and shall maintain reasonable hours for service to its customers. Telephone referral service to a different location does not meet the requirements of this section.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7536, 7582.22 and 7599.25, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 655 to new section 622, including amendment of section and Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.

2. Change without regulatory effect amending first paragraph filed 1-12-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 3).

3. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 623. Law Enforcement Review of Applicant.

The Chief may furnish to the chief of police or the sheriff of the city and/or county of residence of an applicant for licensure or for registration the name and address of the applicant and may provide an opportunity to present any evidence which may constitute grounds for denial of the application.

Authority cited: Sections 7515, 7581 and 7591.2, Business and Professions Code.

Reference: Sections 7526, 7538, 7582.3, 7582.8 and 7591.10, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 659 to new section 623, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 82, No. 49.

Article 4. Private Investigators

§ 624. Investigative Reports to Customers.

Investigative reports shall be submitted to a customer at such times and in such manner as has been agreed upon between the licensee and the customer. Upon demand by the customer, the licensee shall not refuse to divulge to the customer the results of an investigation if payment has been tendered for charges levied. It is the responsibility of the licensee to provide the customer with a fee schedule or a reasonable explanation of the method by which charges to the customer for services are to be calculated.

Authority cited: Section 7515, Business and Professions Code. **Reference:** Section 7539, Business and Professions Code.

HISTORY

1. Change without regulatory effect moving article 4 heading from preceding section 660 to preceding section 624 and renumbering former section 660 to new section 624 filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.
2. Change without regulatory effect adding Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

Article 6. Private Security Services, Alarm Company Operators, Guards, Patrolperson, Alarm Agents (Installer/Responder)

§ 625. Definitions.

(a) For purposes of this article, “licensee” means a private patrol operator or an alarm company operator.

(b) For purposes of this article, “guard or registrant” means a uniformed employee of a private patrol operator, an alarm agent of an alarm company operator, and any person employed or compensated by a private patrol operator or any lawful business as a security guard and who, in the course of such employment, carries a deadly weapon.

Authority cited: Sections 7581 and 7591.6, Business and Professions Code.
Reference: Sections 7580.6 and 7590.1, Business and Professions Code.

HISTORY

1. Change without regulatory effect amending and moving article 6 heading from preceding section 680 to preceding section 625, and renumbering former section 680 to new section 625, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 82, No. 49.
2. Change without regulatory effect amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 625.1. Application for Registration.

(a) The licensee shall require any employee who is subject to registration to furnish evidence of current registration with the Bureau or, if such evidence is not furnished, to complete an application for registration, provide two sets of classifiable fingerprints and pay the fees specified in Sections 640 and 641. The licensee shall maintain supplies of application and fingerprint forms as approved by the Director and as provided upon request by the Bureau.

(b) Within three working days after employment of any person subject to registration who is not currently registered, the licensee shall submit to the Bureau the completed application for registration, two sets of classifiable fingerprints and the registration fee. No application is to be submitted if the employee has terminated within the three working days. For purposes of this section “employment” means the date the employee is placed on the payroll.

(c) Any person may apply for registration whether or not he or she is employed at the time of application.

Authority cited: Sections 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7583.9 and 7593, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 680.1 to new section 625.1 filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
2. Change without regulatory effect amending subsections (a) and (b) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 626. Suspension of Employment.

If the Director determines that continued employment of an applicant for registration in their current capacity may present an undue hazard to public safety, the licensee, upon

proper notification from the Chief, shall suspend such applicant from employment in that capacity until action to approve or deny the registration has become final.

Authority cited: Section 7591.6, Business and Professions Code. **Reference:** Sections 7598.12 and 7599.61, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 682 to new section 626, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 82, No. 49.
2. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 627. Registration Expiration and Renewal.

- (a) A registration shall expire two years from the date of issuance or on the assigned renewal date.
- (b) At least sixty days prior to the expiration of a registration, a registrant who desires to continue registration shall complete an application for renewal of registration.
- (c) The licensee shall obtain renewal forms from the Bureau, and shall provide the opportunity to an employee whose registration will expire at the end of the year to complete a renewal application. The licensee shall submit to the Bureau the completed application and renewal fee at least 30 days prior to the expiration.
- (d) A registrant may obtain renewal forms from the Bureau and may submit the renewal application and fee to the Bureau.
- (e) The renewed registration shall be for two years and shall expire two years from the date of issuance or on the assigned renewal date. The amount of the renewal fee shall be fixed by the Director.
- (f) In the event a registrant fails to request a renewal of their registration as provided for in this chapter, the registration shall expire as indicated on the registration. If the registration is renewed within 60 days after its expiration, the registrant, as a condition precedent to renewal, shall pay the renewal fee and the delinquency fee.
- (g) If the renewed registration card has not been delivered to the registrant prior to the date of expiration of the prior registration, the registrant may present a copy of his renewal application as evidence of continued registration, for a period not to exceed 90 days after the date of expiration.

Authority cited: Sections 7574.05, 7581 and 7591.6, Business and Professions Code.
Reference: Sections 7574.11, 7583.20, 7593.11 and 7593.13, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 684 to new section 627, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.
2. Amendment of subsections (a) and (e), repealer and new subsection (f) and amendment of Note filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).
3. Change without regulatory effect amending Note filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
4. Change without regulatory effect amending subsections (c), (d) and (f) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 628. Training in Exercising the Powers to Arrest and Appropriate Use of Force.

(a) The course of training in the powers to arrest prescribed by the Department of Consumer Affairs pursuant to Sections 7542, 7583.6 and 7598.1 of the Code consists of successful completion of a course approved by the Bureau in exercising the powers to arrest.

(b) Uniformed employees of private patrol operators and responding alarm agents shall take and successfully complete the training course and examination in the exercise of powers to arrest. An employee must receive a score of 100% on said examination in order to successfully complete said course. The course of training and administration of the examination may be given by a training school approved by the Bureau or by the employer or such uniformed employees provided that such employer has a designated instructor, and such instructor is knowledgeable in the power to arrest as set forth in the Power to Arrest and Appropriate Use of Force Training Manual dated July 2023, which is exempt from the Administrative Procedure Act (California Government Code, section 11340 et seq.) pursuant to Business and Professions Code Section 7583.7, issued by the Bureau and is able to assist employees who cannot read or write.

(c) A licensee or approved training school which administers the training and examination shall retain the examination results on Bureau-approved answer sheets for a period of not less than two years or until audited by the Bureau, whichever occurs

first. A licensee or training facility shall certify under penalty of perjury on the employee's application for registration that such person has successfully completed the training and examination contained in the Power to Arrest and Appropriate Use of Force Training Manual dated July 2023, issued by the Bureau.

Authority cited: Sections 7515, 7581, 7583.6, 7583.7. **Reference:** Sections 7583.6, 7583.7, 7598.1 and 7598.2, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 687 to new section 628, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.
2. Change without regulatory effect amending subsection (a) and Note filed 1-12-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 3).
3. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 629. Qualifications and Experience for Alarm Company Operators.

An applicant for a license as an alarm company operator, or their manager, shall have had at least two years of experience as an alarm company agent or the equivalent thereof as determined by the Chief.

Authority cited: Section 7591.6, Business and Professions Code. **Reference:** Section 7590.5, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 688 to new section 629, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 82, No. 49.
2. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 630. Untrue or Misleading Statements by an Alarm Company Operator.

“Untrue or misleading statements” include, but are not limited to, a representation by an alarm company operator or agent that:

- (a) an alarm system is: “Underwriters Laboratory approved or listed” (UL approved or listed) unless the entire system, and not only one or more components, is in fact, UL approved or listed;

(b) an alarm system is insurance approved, police approved or approved by the Department of Defense, unless in fact such approval has been obtained in writing.

Authority cited: Section 7591.6, Business and Professions Code. **Reference:** Section 7599.55, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 689 to new section 630, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.
2. Change without regulatory effect amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

Article. 7 Firearms and Other Deadly Weapons

§ 631. Definitions.

For the purposes of this article, the following definitions shall apply:

(a) “Firearm Simulator” is defined as any equipment and/or technology used by a Bureau-certified Firearm Training Facility that meets all of the following:

- (1) Provides a realistic imitation of the operation of an actual firearm including the weight, recoil, action, flash and sound of a firearm at discharge and is utilized to meet the range qualification requirements specified in Section 633;
- (2) Has the ability to match the caliber of the actual firearm the individual is qualifying to carry; and
- (3) Has the ability to simulate the actual loading and reloading of an actual firearm.

(b) “Traditional Classroom Instruction” is defined as instruction where the instructor is physically present with students in a classroom, or on a firing range, and is available to answer student questions while providing the required training. The instructor provides demonstrations and hands-on instruction in order to establish each student's proficiency as to the course content.

(c) “Non-Traditional Instruction” is defined as instruction that includes, but is not limited to:

- (1) The use of internet courses, distance learning, e-learning, or virtual classrooms; and
- (2) The use of videos or media-based training modules without in-person instructors.

- (d) “Firing Range” or “Firearm Range” is defined as an indoor or outdoor facility that permits the lawful discharge of live ammunition from a firearm for the purposes of practice and qualification shooting.
- (e) “Live Ammunition” is defined as a cartridge containing both a primer and bullet capable of being fired by a firearm.
- (f) “Range Qualification” is defined as the completion of the course of fire with a passing score as prescribed in Sections 633 and 635.
- (g) “Initial Range Qualification” is defined as the first range qualification completed during the firearms training course for the purposes of obtaining an initial firearms permit by any applicant.
- (h) “Cultural competency” is defined as an awareness of cultural differences and the ability to provide security services in a manner that acknowledges such differences.
- (i) “Diverse” or “Diversity” is defined as the existence of variations of different characteristics in a group of people including race, color, ethnicity, age, disability, gender, gender identity or expression, nationality, religion, socioeconomic status, and sexual orientation.
- (j) “Disability” means a mental or physical disability and has the meanings set forth in Sections 12926 and 12926.1 of the Government Code. Additionally, a mental disability can be any condition of the mind that has a long-term effect on a person’s normal day-to-day activity.
- (k) “Behavioral health issues” is defined as the scientific study of the emotions, behaviors and biology relating to a person’s mental well-being, their ability to function in everyday life, and their concept of self.
- (l) “Mental illness” is defined as any mental health disorder, which is a syndrome characterized by clinically significant disturbance in an individual's cognition, emotion regulation, or behavior that reflects a dysfunction in the psychological, biological, or development processes underlying mental functioning.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7542, 7583.5, 7583.12, 7583.22, 7583.23, 7583.32, 7585, 7585.6, 7596, 7596.3 and 7596.7, Business and Professions Code; and Sections 13519.4, 1385, and 26030, Penal Code. Section 12926 and 12926.1, Government Code.

HISTORY

1. Change without regulatory effect moving article 7 heading from preceding section 691 to preceding section 631, and renumbering former section 691 to new section 631, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 82, No. 49.

2. Change without regulatory effect amending subsection (a) and Note filed 1-12-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 3).
3. Repealer and new section heading and section and amendment of Note filed 9-12-2016; operative 1-1-2017 (Register 2016, No. 38).
4. New subsections (h)-(l) and amendment of NOTE filed 11-30-2023; operative 11-30-2023 pursuant to Government Code section 11343.4(b)(3) (Register 2023, No. 48).

§ 631.1. Possession of a Firearms Permit.

A firearms permit holder must carry his or her valid Bureau-issued firearms permit on their person while carrying a firearm in the course of their duties. The permit must be shown to any peace officer or Bureau representative upon demand.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7542, 7583.3 and 7597.1, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 691.1 to new section 631.1 filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
2. Change without regulatory effect amending subsection (a) and Note filed 1-12-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 3).
3. Amendment of section heading, repealer and new section and amendment of Note filed 9-12-2016; operative 1-1-2017 (Register 2016, No. 38).
4. Change without regulatory effect amending section filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 632. Firearms Qualification Card.

(a) The Bureau shall issue a firearms qualification card to an applicant where all of the following conditions exist:

(1) The applicant is a licensed private investigator, alarm company operator, private patrol operator or registered employee of such a licensee or is employed or compensated by a lawful business or public agency as a security guard or patrolperson;

(2) The applicant has filed with the Bureau a completed application for a firearms qualification card on a form prescribed by the Bureau, dated and signed by the applicant under penalty of perjury that the information in the application is true and correct;

(3) The application is accompanied by:

(A) Payment of the firearms qualification fee prescribed by Sections 639, 640 and 641.

(B) Proof, satisfactory to the Bureau, of successful completion of a course approved by the Bureau in the carrying and use of a firearm. Including:

1. Proof of successful passage of a written examination prescribed by the Bureau. Such examination shall be based on information required to be taught pursuant to Section 635; and
2. Proof of qualifying on an approved firearm range with the caliber of weapon to be used by the applicant pursuant to Section 635.

(4) The Bureau has determined, after investigation, that the carrying and use of a firearm by the applicant in the course of their duties presents no apparent threat to the public safety.

(b) The firearms qualification card, when issued, shall be mailed to the applicant at the address which appears on the application. In the event of the loss or destruction of the card the cardholder may apply to the Chief for a certified replacement for the card, stating the circumstances surrounding the loss, and pay the replacement fee set forth by Sections 7570, 7588, and 7599.70 of the Code whereupon the Chief shall issue a certified replacement for such card.

(c) A firearms qualification card does not authorize the holder thereof to carry a concealed weapon.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7542, 7583.12, 7596.3 and 7599.40, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 692 to new section 632, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.
2. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 633. Biennial Renewal of Firearms Permit.

(a) An applicant shall complete and pass the review training course on the laws and standards regarding use of deadly force, avoidance of deadly force, and de-escalation of force, as outlined below. All required classroom training shall be completed prior to attempting each range qualification. Training regarding use of deadly force and avoidance of deadly force shall be conducted through traditional classroom instruction by a Bureau-approved Firearms Training Instructor at a Bureau-approved Firearms Training Facility.

Review Training Outline	
<i>Subject and Objective</i>	<i>Length of Time</i>
<p>A. Laws and standards regarding use of deadly force. Objective: to familiarize and instruct individual on the meaning of deadly force, the standards for using deadly force, the applicable laws relating to the use of deadly force and the consequences of not properly using deadly force or violating the standards and requirements for use of a weapon.</p> <ul style="list-style-type: none"> 1. Penal Code sections 2. Government Code sections 3. Bureau statutes and regulations 4. Instructor examples 	1 hour
<p>B. Avoidance of deadly force -The de-escalation of force. Objective: to familiarize and instruct individual on the role of the armed security guard, the role that deadly force may play and when and how to de-escalate the use of deadly force.</p>	1 hour

(b) The permit holder shall complete a range qualification by firing fifty (50) rounds with a passing score and in accordance with the schedules listed in subdivisions (b)(5) or (b)(6), as applicable:

- (1) On two (2) separate occasions, at least four months apart, within each twelve-month period before the permit expires, and
- (2) With at least one (1) of the range qualifications in each twelve-month period completed using live ammunition.
- (3) Permit holders must complete each required range qualification for each caliber of firearm listed on the permit.

(4) Scoring: Silhouette targets as described in Section 635.1 shall be used. A 5-point score shall be granted for each round discharged inside of the seven (7) ring (center mass). Each individual shall qualify with an 80% score (200 out of 250 points) on the scoring segment. Each individual shall be informed whether their score passes or fails.

(5) A permitholder qualifying using a revolver handgun shall complete the course of fire, using one silhouette target as specified in section 635.1, according to the following schedule:

Course of Fire (Revolver)		
Stage 1	15 yards	6 rounds in 30 seconds *6 standing position
Stage 2	7 yards	14 rounds in 45 seconds (includes 2 reloads) (load 6, reload 6 and reload 2)
Stage 3	7 yards	6 rounds in 10 seconds (any position)
Stage 4	7 yards	12 rounds in 25 seconds (includes reload) (load 6 and reload 6) *6 rounds with dominant hand, 6 rounds with non-dominant hand
Stage 5	5 yards	6 rounds *3 rounds in 4 seconds (2 stages)
Stage 6	3 yards	6 rounds *2 rounds in 3 seconds (3 stages)

(6) A permitholder qualifying using a semi-automatic handgun shall complete the course of fire, using one silhouette target as specified in section 635.1, according to the following schedule:

Course of Fire (Semi-automatic)		
Stage 1	15 yards	5 rounds in 30 seconds
Stage 2	10 yards	20 rounds in 30 seconds (includes one reload)
Stage 3	7 yards	10 rounds in 20 seconds *5 rounds with dominant hand *5 rounds with non-dominant hand
Stage 4	5 yards	10 rounds in 30 seconds *5 rounds, pause, 5 rounds
Stage 5	3 yards	5 rounds in 8 seconds

(7) Permit holders shall use the following shooting stances: isosceles, weaver, modified weaver, and one-handed as defined in section 635(c).

(8) The following is a list of allowable calibers:

- .357
- .38
- .45
- 9 mm
- 10 mm
- .40
- .380

(c) The application for the renewal of a firearms permit shall include the following proof and information:

(1) Certification or documentation from each Bureau-approved Firearms Training Facility and by each Bureau-approved Firearms Training Instructor that the applicant has completed and passed each range qualification. Each Bureau-approved Firearms Training Instructor administering the range qualification must certify under penalty of perjury the method (live ammunition or firearm simulator) in which each range qualification was completed and provide a signed copy of the requalification documentation to the applicant.

(2) Certification or documentation from each Bureau-approved Firearms Training Facility and by each Bureau-approved Firearms Training Instructor that the applicant has completed the review course prior to each range qualification.

(d) A Reserve Peace Officer is exempt from the firearms requalification requirements providing he/she submits documentation of firearms proficiency provided by the Law Enforcement entity with which he/she is associated, with their proof of renewal. This documentation must be submitted with the request for renewal of the firearms permit.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7542, 7583.32, 7596.7 and 7599.40, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 693 to new section 633, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 82, No. 49.

2. Amendment of section heading, section and Note filed 9-12-2016; operative 1-1-2017 (Register 2016, No. 38).
3. Amendment of subsections (b) and (b)(4) and new subsections (b)(5)-(8) filed 11-30-2023; operative 11-30-2023 pursuant to Government Code section 11343.4(b)(3) (Register 2023, No. 48).

§ 634. Records of Firearms.

Pursuant to Section 7583.2 of the Code, the required firearm records shall contain the following information: make, model and serial number of the firearm or a description of any other deadly weapon, the name of the person who has title of ownership, the name of each person authorized to possess a firearm, or other deadly weapon and evidence that such person is proficient in the use of the particular caliber of firearm or the particular deadly weapon which the person carries, uses or possesses. Such records shall be retained for a period of not less than two years. All such records shall be available for inspection by the Bureau at the licensee's principal place of business and copies shall be submitted to the Bureau upon request.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7542, 7583.32, 7596.7 and 7599.40, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 696 to new section 634, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 82, No. 49.
2. Change without regulatory effect amending section filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
3. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 635. Course of Firearm Training.

- (a) Each applicant for an initial firearms permit shall complete classroom training related to the use of firearms, as outlined below, and complete and successfully pass an examination. Classroom training shall be conducted through traditional classroom instruction by a Bureau-approved Firearms Training Instructor at a Bureau-approved Firearms Training Facility. The following outline includes the minimum subjects which shall be taught and the minimum length of time which

shall be devoted to each subject. Classroom training shall be completed before range training and before any attempt at range qualification.

FIREARMS TRAINING OUTLINE	
Recommended Instruction Sequence	
<i>Subject and Objective</i>	<i>Length of Time</i>
I. Registration (Classroom)	
A. Administration. Objective: to enroll individual in course. <ol style="list-style-type: none"> 1. Check individual identification 2. Check individual's Bureau registration status 3. Course admission and discussion 	1/2 Hour
B. Laws and regulations for issuing a firearms permit. Objective: to familiarize and instruct individual on the laws, regulations, other requirements, and the administrative process for issuing a firearms permit and renewals	1/2 Hour
II. Moral and Legal Aspects (Classroom)	
A. Laws regarding possession and carrying of firearms. Objective: to familiarize and instruct individual on the applicable laws relating to the possession and carrying of firearms while working as an armed security guard. <ol style="list-style-type: none"> 1. Penal Code sections 2. Government Code sections 3. Bureau statutes and regulations 4. Instructor examples 	1/2 Hour
B. Shooting incidents. Objective: to familiarize and instruct individual on what is likely to happen in a shooting incident and how a firearms permit holder should act to minimize the use of deadly force.	1/2 Hour
C. Effects of firearms use. Objective: to familiarize and instruct individual on how and why bullets travel and what implications this has on the use of deadly force.	1/2 Hour

III. Firearms Nomenclature, Maintenance (Classroom)	
<p>A. The revolver and semi-automatic, ammunition, parts and nomenclature.</p> <p>Objective: to familiarize and instruct individual on the principles and operation of weapons, the differences between weapons and how to care for a weapon.</p> <ol style="list-style-type: none"> 1. Picture of revolver and semi-automatic with parts identified 2. Revolver and semi-automatic, parts and description 3. Picture of ammunition with parts identified 4. Ammunition parts and description 	1 Hour
<p>B. Firearms safety, general.</p> <p>Objective: to familiarize and instruct individual on how to safely fire, wear and store the weapon while on the firing range, or on duty or off duty.</p> <ol style="list-style-type: none"> 1. General safety rules 2. Specific safety rules 3. Safety at home and off duty 4. Transporting the weapon to the range 5. Carrying the weapon on duty 6. Suggested eye and ear protective equipment. 7. Inspection, cleaning, and maintenance <ol style="list-style-type: none"> a. General information b. Inspection c. Cleaning d. Cleaning kit e. To clean the weapon f. Check list 	1 Hour
IV. Appropriate Use of Force (Classroom)	3.5 Hours
<p>A. Legal standards for use of force</p> <ol style="list-style-type: none"> 1. Statutes 2. Licensee and client contractual obligations 3. Civil and criminal liability 	
<p>B. Objectively reasonable force</p> <ol style="list-style-type: none"> 1. Objectively reasonable standard 	

<ul style="list-style-type: none"> 2. Restraint techniques and their implications 3. Force options 4. Real-life scenarios
<p>C. Duty to intercede</p>
<p>D. Supervisory responsibilities</p> <ul style="list-style-type: none"> 1. Incident reporting requirements pursuant to 7583.2 and 7583.4 of the Business and Professions Code.
<p>E. Use of force review and analysis</p> <ul style="list-style-type: none"> 1. Real-life scenarios
<p>F. De-escalation and interpersonal communication, including tactical methods that use time, distance, cover, and concealment to avoid escalating situations that lead to violence</p> <ul style="list-style-type: none"> 1. Common misconceptions and benefits of de-escalation 2. Four concepts of de-escalation <ul style="list-style-type: none"> a. Self-Control b. Effective Communication c. Scene Assessment and Management d. Force Options 3. Real-life scenarios
<p>G. Implicit and explicit bias and cultural competency as defined in section 631</p> <ul style="list-style-type: none"> 1. Define and explain: <ul style="list-style-type: none"> a. Implicit bias b. Explicit bias c. Cultural competency 2. Strategies for effective communication within a diverse community 3. Real-life scenarios
<p>H. Skills, including de-escalation techniques, to effectively, safely, and respectfully interact with people with disabilities or behavioral health issues.</p> <ul style="list-style-type: none"> 1. Strategies for identifying and effectively communicating and de-escalating a situation with an individual with a disability or behavioral health issues 2. Real-life scenarios
<p>I. Use of force scenarios, including simulations of low-frequency, high-risk situations and calls for service, shoot-or-don't-shoot situations, and real time force option decision making</p> <ul style="list-style-type: none"> 1. Factors that can affect an individual's response when threatened with danger

<ul style="list-style-type: none"> 2. Factors to consider before using force 3. Real-life scenarios 	
<p>J. Mental health and policing of the public, including bias and stigma</p> <ul style="list-style-type: none"> 1. Categories of mental illness as defined in section 631 2. Biases and stigmas surrounding mental illness 3. Real-life scenarios 	
<p>K. Active shooter situations</p> <ul style="list-style-type: none"> 1. Recognizing an active shooter situation 2. Roles and responsibilities of a private security professional 3. Real-life scenarios 	
V. Examination	As needed to achieve a passing score

(b) In addition to completing and successfully passing an examination related to the use of firearms, each applicant for an initial firearms permit shall complete range training as outlined below. Range training shall be conducted by a Bureau-approved Firearms Training Instructor at a Bureau-approved Firearms Training Facility or shooting range.

Range Training Outline	
VI. Weapon Handling and Shooting Fundamentals	1 Hour
Objective: to familiarize and instruct individual on the fundamentals of marksmanship and the handling of weapons.	
A. Weapon fundamentals, general differences between handguns	
B. Loading/Unloading	
<ul style="list-style-type: none"> 1. Proper loading procedures 2. Proper loading procedures (right-handed) 3. Proper unloading procedures (right-handed) 4. Proper loading procedures (left-handed) 5. Proper unloading procedures (left-handed) 6. Loading devices 	
C. Proper positions	

<ol style="list-style-type: none"> 1. Point shoulder position 2. Standing, barricade or supported position 3. Kneeling position 4. Sitting position 5. Prone position 6. Cover and concealment 7. Bouncing bullets 	
<p>D. Grip</p> <ol style="list-style-type: none"> 1. Two-handed grip 	
<p>E. The draw</p> <ol style="list-style-type: none"> 1. General information 2. The holster and the draw 	
<p>F. Shooting Fundamentals</p> <ol style="list-style-type: none"> 1. Sight alignment 2. Trigger squeeze (control) <ol style="list-style-type: none"> a. Single action b. Double action c. Count your shots d. Anticipation e. Dry firing 3. Establishing the Dominant Eye 	
<p>VII. Range Preparation</p> <p>Objective: individual will review range safety and the fundamentals of marksmanship and deployment of weapons. In addition, the individual will review requirements for the use of deadly force.</p> <ol style="list-style-type: none"> A. Range location B. Equipment needed C. Course of fire (explanation) D. Targets, scoring explanation E. Range commands (explanation) F. Use of deadly force 	<p>1 Hour</p>

<p>VIII. Range Training.</p> <p>Objective: to instruct individual in the safe and accurate use of a firearm until such time as the individual demonstrates to the instructor that they can safely draw and fire the weapon and has a high likelihood of passing the qualification course.</p> <ul style="list-style-type: none"> A. Instructions B. Drawing and holstering practice C. Dry firing D. Loading and reloading procedures 	<p>As needed</p>
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(c) After completing both classroom-based firearms training and range training, each applicant for an initial firearms permit shall complete range qualification. The applicant's initial range qualification shall only be completed by firing live ammunition and shall not be completed with a firearm simulator. The applicant must complete each range qualification with the same caliber of weapon that will be listed on the firearms permit and carried by the permit holder while on duty. If the applicant seeks to qualify for more than one caliber of weapon, the applicant must complete a range qualification for each additional caliber to be listed on the firearms permit. The following is a list of allowable calibers:

- .357
- .38
- .45
- 9 mm
- 10 mm
- .40
- .380

Each Range qualification shall be conducted by a Bureau-approved Firearms Training Instructor at a Bureau-approved Firearms Training Facility as specified below:

Range Qualification
<p>Objective: Applicant shall pass firearms qualification based on their demonstrated use of weapon.</p>

A. Stance: Permit holders shall use one of the following stances during their course of fire training:

Stance	Characteristics
Isosceles	<ul style="list-style-type: none"> • The shooter is facing the target. • Shoulders are squared and both arms are forward and straight. • Shoulders and arms form an isosceles triangle.
Weaver	<ul style="list-style-type: none"> • The shooter stands in a position of interview at a 45 degree angle to the silhouette target with the support hand forward, wedged toward the target. • The shooting arm elbow is slightly bent.
Modified Weaver	<ul style="list-style-type: none"> • The shooter stands in a position of interview at a 45 degree angle to the silhouette target with the support hand forward, wedged toward the target. • Primary arm is locked at the elbow.
One-hand	<ul style="list-style-type: none"> • The shooter holds the handgun with one hand.

B. An applicant may request and if requested, shall be permitted to participate in a practice course prior to the range qualification. A practice round may also be required at the discretion of the instructor. If a practice course is conducted, the number of rounds discharged in a practice course shall be determined by the instructor and applicant. After completing a practice course, if applicable, each individual shall discharge 50 rounds for scoring purposes, using one silhouette target as specified in section 635.1, and according to one of the applicable schedules below:

(1) Revolver Course of Fire (for applicants using a revolver to qualify for their permit)

Course of Fire (Revolver)		
Stage 1	15 yards	6 rounds in 30 seconds *6 standing position
Stage 2	7 yards	14 rounds in 45 seconds (includes 2 reloads) (load 6, reload 6 and reload 2)
Stage 3	7 yards	6 rounds in 10 seconds (any position)
Stage 4	7 yards	12 rounds in 25 seconds (includes reload) (load 6 and reload 6) *6 rounds with dominant hand, 6 rounds with non-dominant hand

Stage 5	5 yards	6 rounds *3 rounds in 4 seconds (2 stages)
Stage 6	3 yards	6 rounds *2 rounds in 3 seconds (3 stages)

(2) Semi-Automatic Handgun Course of Fire (for applicants using a semi-automatic handgun to qualify for their permit)

Course of Fire (Semi-automatic)		
Stage 1	15 yards	5 rounds in 30 seconds
Stage 2	10 yards	20 rounds in 30 seconds (includes 1 reload)
Stage 3	7 yards	10 rounds in 20 seconds *5 rounds with dominant hand *5 rounds with non-dominant hand
Stage 4	5 yards	10 rounds in 30 seconds
Stage 5	3 yards	5 rounds in 8 seconds

C. Scoring. For the purposes of this section, the following scoring requirements shall be met:

1. Silhouette targets shall be used. A 5 point score shall be granted for each round discharged inside of the seven (7) ring (center mass) as specified in Section 635.1.
2. Each individual shall qualify with an 80% score (200 out of 250 points) on the scoring segment.
3. Each individual shall be informed whether their score passes or fails.

(d) A Bureau-approved Firearms Training Instructor conducting the range qualification must certify under penalty of perjury that an initial firearms permit applicant completed the required range qualification using live ammunition and provide a signed copy of the qualification documentation to the applicant. The Firearms Training Instructor certifying the applicant's completion of training shall issue the applicant a Certificate of Proficiency that includes all of the following:

- (1) a statement that the applicant has completed the required hours of firearms training;
- (2) a statement that the Firearms Training Instructor has deemed the applicant proficient in the handling and use of a firearm; and
- (3) certifies that the applicant is proficient in each specified caliber of firearm in which the applicant qualified with on the firearms range.

Authority cited: Sections 7515, 7581, 7585, 7585.6 and 7591.6, Business and Professions Code. **Reference:** Sections 7542, 7583.7, 7583.22, 7583.23, 7583.37, 7585, 7596, 7596.3 and 7599.40, Business and Professions Code.

HISTORY

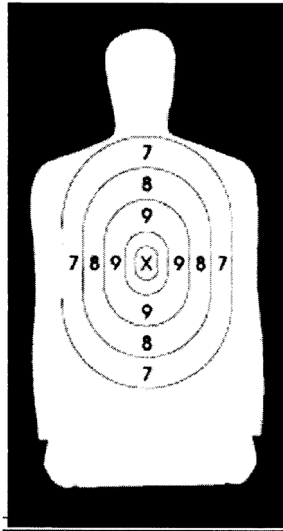
1. Change without regulatory effect renumbering former section 697 to new section 635, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.
2. Change without regulatory effect amending subsections VI.D. and VII.B. filed 4-25-2011 pursuant to section 100, title 1, California Code of Regulations (Register 2011, No. 17).
3. Change without regulatory effect amending parts II. and VII.B. filed 9-21-2015 pursuant to section 100, title 1, California Code of Regulations (Register 2015, No. 39).
4. Amendment of section heading, section and Note filed 9-12-2016; operative 1-1-2017 (Register 2016, No. 38).
5. Change without regulatory effect amending subsection (c) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).
6. Amendment of section and NOTE filed 11-30-2023; operative 11-30-2023 pursuant to Government Code section 11343.4(b)(3) (Register 2023, No. 48).

§ 635.1. Acceptable Targets for use During Range Qualification.

The target used for the purposes of completing the required range qualification shall be a human silhouette type target like the target shown in Figure 1. The minimum dimensions of the target shall be 14" x 24" and the maximum dimensions shall be 24" x 45". The target must contain no fewer than five (5) rings for the purposes of scoring. The rings must center on an "X" in the middle of the target, with each successive ring no more than 4" and not less than 1" from the perimeter of the prior ring. Rings should be numbered from the center out, the "X" ring and the ring immediately outside the "X" ring may be unnumbered, the next most interior ring numbered with a nine (9), and so on. All five (5) rings used for the purposes of scoring must be positioned within the center mass

of the silhouette target. "Center mass" is defined as the region of the human silhouette target below the throat and above the navel, centered between both shoulders. More rings than needed for scoring may be present on the target; however, no ring outside of the ring marked with a seven (7) may be used in calculating a passing score.

Figure 1



Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7585 and 7585.6, Business and Professions Code.

HISTORY

1. New section filed 9-12-2016; operative 1-1-2017 (Register 2016, No. 38).

§ 636. Course Approval.

(a) Institutions, firms, or persons wishing approval of the Bureau to offer a course in the carrying and usage of firearms must apply in writing to the Bureau and include the following information:

- (1) A detailed outline of the course.
- (2) the name of the instructor and a description of their qualifications, and
- (3) places and dates where the course will be offered, length of the course, and an estimate of the maximum number of persons who will take the course.

(b) Such information must be supplied to the Bureau at least two months before the course is to be given. A course will not be approved that enrolls students prior to approval by the Bureau.

(c) Approval of a course may be withdrawn by the Bureau in writing.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7585.4, 7585.5, 7585.6 and 7585.7, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 698 to new section 636, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21). For prior history, see Register 93, No. 3.

2. Change without regulatory effect amending subsections (a) and (a)(2) and amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 637. Suspension or Revocation.

Any use of a firearm by a holder of a Firearms Qualification Card which is in violation of law or in knowing violation of the standards for carrying and usage of firearms as taught in the course of training in the carrying and use of firearms may be grounds for suspension or revocation of the holder's Firearms Qualification Card.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.

Reference: Sections 7561.1, 7587.1 and 7599.61, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 699 to new section 637, including amendment of Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).

2. Change without regulatory effect amending Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

§ 637.1. Definition.

For purposes of this article, "registered employee" means any person who is required by the Bureau's regulations to be registered with the Bureau or who is required to complete courses of training in powers to arrest and in the carrying and use of firearms as a condition of becoming eligible to carry a deadly weapon.

Authority cited: Sections 7515, 7581 and 7591.6, Business and Professions Code.
Reference: Sections 7542, 7583.22 and 7596, Business and Professions Code.

HISTORY

1. Change without regulatory effect renumbering former section 699.1 to new section 637.1, including amendment of section and Note, filed 5-21-98 pursuant to section 100, title 1, California Code of Regulations (Register 98, No. 21).
2. Change without regulatory effect amending section and Note filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

Article 8. Fees

§ 638. Locksmith Fees.

The fees prescribed by section 6980.79 of the Locksmith Act in the Business and Professions Code are those fixed in the following schedule:

- (a) A locksmith license application fee shall be thirty dollars (\$30).
- (b) An original license and renewal fee for a locksmith license shall be forty-five dollars (\$45).
- (c) A branch office registration fee and branch office renewal fee shall be thirty-five dollars (\$35).
- (d) An initial registration fee for an employee shall be twenty dollars (\$20).
- (e) A registration renewal fee for an employee performing the services of a locksmith shall be twenty dollars (\$20).
- (f) The fee for a "Certificate of Licensure" shall be twenty dollars (\$20).

Authority cited: Section 6980.7, Business and Professions Code. **Reference:** Section 6980.79, Business and Professions Code.

HISTORY

1. New article 8 (sections 638-641) and section filed 7-1-2002; operative 7-1-2002 pursuant to Government Code section 11343.4 (Register 2002, No. 27).

§ 639. Private Investigator Fees.

The fees prescribed by sections 7529 and 7570 of the Private Investigator Act are as follows:

(a) The application and examination fee for an original license shall be three hundred forty dollars (\$340) plus the fee for each required enhanced photo identification card as set forth in subdivision (i).

(b) The application fee for an original branch office certificate shall be ninety dollars (\$90).

(c) The fee for an original license for a private investigator shall be three hundred eighty-five dollars (\$385).

(d) The renewal fee is as follows:

(1) For a license as a private investigator, the fee shall be two hundred sixty-five dollars (\$265) plus the fee for each required enhanced photo identification card as set forth in subdivision (i).

(2) For a branch office certificate for a private investigator, the fee shall be sixty-five dollars (\$65).

(e) The fee for reexamination of an applicant or his or her manager shall be sixty dollars (\$60).

(f) The fee for the assignment of a private investigator license shall be four hundred dollars (\$400).

(g) A firearms permit fee shall be one hundred dollars (\$100).

(h) A firearms permit renewal fee shall be eighty dollars (\$80).

(i) The “enhanced photo identification card fee” as provided in this section shall be four dollars (\$4) per card for each licensee including each individual, partner of a partnership, officer of a corporation, or member, manager, or officer of a limited liability company, and any qualified manager as defined in Section 7512.7 of the Code.

Authority cited: Section 7515, Business and Professions Code. **Reference:** Sections 7529, 7530 and 7570, Business and Professions Code.

HISTORY

1. New section filed 7-1-2002; operative 7-1-2002 pursuant to Government Code section 11343.4 (Register 2002, No. 27).

2. New subsection (f) and amendment of Note filed 9-21-2015; operative 1-1-2016 (Register 2015, No. 39).

3. Amendment of section and Note filed 2-9-2022; operative 4-1-2022 (Register 2022, No. 6).

§ 640. Private Security Services Fees.

The fees prescribed by Section 7588 of the Private Security Services Act are as follows:

- (a) The application and examination fee for an original license for a private patrol operator shall be five hundred dollars (\$500).
- (b) The application fee for an original branch office certificate for a private patrol operator shall be two hundred fifty dollars (\$250).
- (c) The fee for an original license for a private patrol operator shall be seven hundred dollars (\$700).
- (d) The renewal fee is as follows:
 - (1) For a license as a private patrol operator, the fee shall be seven hundred dollars (\$700).
 - (2) For a combination license as a private investigator under Chapter 11.3 (commencing with Section 7512) and private patrol operator, AC or DC prefix, the fee shall be six hundred dollars (\$600).
 - (3) For a branch office certificate for a combination private investigator under Chapter 11.3 (commencing with Section 7512) and private patrol operator, the fee shall be forty dollars (\$40), and for a private patrol operator, the fee shall be seventy-five dollars (\$75).
- (e) The fee for reexamination of an applicant or his or her manager shall be forty dollars (\$40).
- (f) Registration fees are as follows:
 - (1) A registration fee for a security guard shall be fifty dollars (\$50).
 - (2) A security guard registration renewal fee shall be thirty-five dollars (\$35).
- (g) Fees to carry out other provisions are as follows:
 - (1) A firearms qualification fee shall be eighty dollars (\$80).
 - (2) A firearms requalification fee shall be sixty dollars (\$60).
 - (3) An initial baton certification fee shall be fifty dollars (\$50).
 - (4) An application fee and renewal fee for certification as a firearms training facility or a baton training facility shall be five hundred dollars (\$500).

(5) An application fee and renewal fee for certification as a firearms training instructor or a baton training instructor shall be two hundred fifty dollars (\$250).

Authority cited: Section 7581, Business and Professions Code. **Reference:** Section 7588, Business and Professions Code.

HISTORY

1. New section filed 7-1-2002; operative 7-1-2002 pursuant to Government Code section 11343.4 (Register 2002, No. 27).
2. Amendment of subsections (f)(1)-(f)(2) filed 4-9-2007; operative 5-9-2007 (Register 2007, No. 15).

§ 641. Alarm Company Operator and Agent Fees.

The fees prescribed by section 7599.70 of the Alarm Company Act are as follows:

- (a) An alarm company license application fee shall be thirty-five dollars (\$35).
- (b) An original license fee for an alarm company operator license shall be two hundred eighty dollars (\$280). A renewal fee for an alarm company operator license shall be three hundred thirty-five dollars (\$335).
- (c) An alarm qualified manager application and examination fee shall be one hundred five dollars (\$105).
- (d) A renewal fee for an alarm qualified manager shall be one hundred twenty dollars (\$120).
- (e) An original license fee and renewal fee for a branch office certificate shall be thirty-five dollars (\$35).
- (f) A fee for reexamination of an applicant for a qualified manager shall be one hundred sixty-five dollars (\$165).
- (g) An initial registration fee for an alarm agent shall be seventeen dollars (\$17).
- (h) A registration renewal fee for an alarm agent shall be seven dollars (\$7).
- (i) A firearms qualification fee shall be eighty dollars (\$80) and a firearms requalification fee shall be sixty dollars (\$60).
- (j) The fee for a "Certificate of Licensure" shall be fifty dollars (\$50).
- (k) The fee for the assignment of an alarm company operator license shall be one hundred twenty-five dollars (\$125).

Authority cited: Section 7591.6, Business and Professions Code. **Reference:** Sections 7593.15 and 7599.70, Business and Professions Code.

HISTORY

1. New section filed 7-1-2002; operative 7-1-2002 pursuant to Government Code section 11343.4 (Register 2002, No. 27).
2. Amendment of subsection (f), new subsection (k) and amendment of Note filed 9-21-2015; operative 1-1-2016 (Register 2015, No. 39).

§ 642. Collateral Recovery Fees.

The fees prescribed by section 7511 of the Collateral Recovery Act are as follows:

- (a) The application fee for an original repossession agency license shall be eight hundred twenty-five dollars (\$825).
- (b) The application fee for an original qualification certificate shall be three hundred twenty-five dollars (\$325).
- (c) The renewal fee for a repossession agency license shall be seven hundred fifteen dollars (\$715) biennially.
- (d) The renewal fee for a license as a qualified certificate holder shall be four hundred fifty dollars (\$450) biennially.
- (e) Notwithstanding Section 163.5, the reinstatement fee for a repossession agency license required pursuant to Sections 7503.11 and 7505.3 is the amount equal to the renewal fee plus a penalty of 50 percent thereof.
- (f) Notwithstanding Section 163.5, the reinstatement fee for a license as a qualified certificate holder required pursuant to Sections 7504.7 and 7503.11 is the amount equal to the renewal fee plus a penalty of 50 percent thereof.
- (g) A fee for reexamination of an applicant for a qualified manager shall be thirty dollars (\$30).
- (h) An initial registrant registration fee shall be seventy-five dollars (\$75), a registrant reregistration fee shall be thirty dollars (\$30), and a registrant biennial renewal fee shall be sixty dollars (\$60) per registration. Notwithstanding Section 163.5 and this subdivision, the reregistration fee for a registrant whose registration expired more than one year prior to the filing of the application for reregistration shall be seventy-five dollars (\$75).

- (i) The delinquency fee is 50 percent of the renewal fee in effect on the date of expiration, but not less than twenty-five dollars (\$25).
- (j) The fingerprint processing fee is that amount charged the bureau by the Department of Justice.
- (k) The director shall furnish one copy of any issue or edition of the licensing law and rules and regulations to any applicant or licensee without charge. The director shall charge and collect a fee of ten dollars (\$10) plus sales tax for each additional copy which may be furnished on request to any applicant or licensee, and for each copy furnished on request to any other person.
- (l) The processing fee for the assignment of a repossession agency license pursuant to Section 7503.9 shall be one hundred twenty-five dollars (\$125).

Authority cited: Section 7501.6, Business and Professions Code. **Reference:** Section 7511, Business and Professions Code.

HISTORY

1. New section filed 5-15-2003; operative 5-15-2003 pursuant to Government Code section 11343.4 (Register 2003, No. 20).

§ 642.5. Proprietary Private Security Officer Fees.

The fees authorized by Section 7574.2 of the Proprietary Security Services Act are as follows:

- (1) A registration fee for a proprietary private security guard shall be fifty dollars (\$50).
- (2) A proprietary private security guard registration renewal fee shall be thirty-five dollars (\$35).
- (3) The delinquency fee is 50 percent of the renewal fee in effect on the date of expiration.

Authority cited: Section 7574.2, Business and Professions Code. **Reference:** Section 7542.2, Business and Professions Code.

HISTORY

1. New section filed 8-17-2006; operative 8-17-2006 pursuant to Government Code section 11343.4 (Register 2006, No. 33).

Article 9. Skills Training Course for Security Guards

§ 643. Skills Training Course for Security Guards and Proprietary Private Security Officers.

(a) The attached Appendix sets forth the subjects that shall be taught and the minimum number of hours that shall be allowed towards meeting required training. For the purposes of this section, "security personnel" means a security guard or a proprietary private security officer.

(b) For each course, or series of courses including continuing education courses, the institution or company providing the training shall issue a Certificate of Completion to the individual completing the course. The certificate shall identify the course(s) taken, the number of hours of training provided, identification of the issuing entity, name of the individual and instructor and a date, and state that the course(s) comply with the Department of Consumer Affairs' Skills Training Course for Security Guards and Proprietary Private Security Officers. The certificate shall be serially numbered for tracking. An institution or company providing the training shall maintain the Certificates of Completion for a period of no less than two years.

(c) The skills training course and administration of the examination shall only be given by the following:

- (1) Any organization or school approved by the Bureau pursuant to Business and Professions Code subdivision 7583.6.
- (2) Any firearms training facility licensed pursuant to 7585.4 of the Business and Professions Code.
- (3) A private patrol operator or a designated employee of a private patrol operator provided they are qualified in the power to arrest and appropriate use of force topics as set forth in this section. A private patrol operator shall provide the training only to their direct employees.
- (4) A proprietary private security employer or a designated employee of a proprietary security employer provided they are qualified in the power to arrest and appropriate use of force topics as set forth in this section. A

proprietary security employer shall provide the training only to their direct employees.

(d) Entities providing the skills training course and administration of the examination shall retain the examination results on Bureau-approved answer sheets for a period of not less than two years or until after receipt of completion of a Bureau inspection, whichever occurs first.

Authority cited: Section 7574.05, 7581, Business and Professions Code. **Reference:** Sections 7574.18, 7583.6 and 7583.7, Business and Professions Code.

HISTORY

1. New article 9 (section 643 and appendix), section and appendix filed 6-24-2004 as an emergency; operative 6-24-2004 (Register 2004, No. 26). A Certificate of Compliance must be transmitted to OAL by 10-22-2004 or emergency language will be repealed by operation of law on the following day.
2. Certificate of Compliance as to 6-24-2004 order, including amendment of appendix, transmitted to OAL 10-21-2004 and filed 12-6-2004 (Register 2004, No. 50).
3. Amendment of subsection (b) and appendix filed 4-9-2007; operative 5-9-2007 (Register 2007, No. 15).
4. Change without regulatory effect amending subsection (a) and Appendix filed 3-18-2021 pursuant to section 100, title 1, California Code of Regulations (Register 2021, No. 12).

Appendix

I. Power to Arrest and Appropriate Use of Force Course Outline

The Power to Arrest and Appropriate Use of Force Course consists of eight (8) hours of training in the following two (2) subjects:

A. Power to Arrest – 3 Hours

Objective: To familiarize and instruct the individual on the training topics delineated at Business and Professions Code section 7583.7, including, without limitation, legal aspects, techniques, liability, and company requirements relating to the arrest of an individual. The training will utilize the Department of Consumer Affairs' Power to Arrest and Appropriate Use of Force Training Manual, dated July 2023, and may include lecture, discussion, exercises and role-playing.

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1. Overview of Power to Arrest and Appropriate Use of Force Training Manual and subject matter.
2. Responsibilities and ethics in citizen arrest and types of encounters.
3. Relationship between security personnel and a peace officer in making an arrest.
4. Limitations on security personnel power to arrest, and security personnel's role including:
 - a. Background on private security industry
 - b. Contractual obligations
 - c. Company policies
5. Restrictions on searches and seizures.
6. Criminal and civil liabilities, including both of the following:
 - a. Personal liability
 - b. Employer liability
7. Trespass law.
8. Ethics and communications.
9. Emergency situation response, including response to medical emergencies.
10. Security officer safety.

B. Appropriate Use of Force – 5 Hours

For the purposes of this section, “in-person” means training conducted through traditional classroom instruction as defined in Section 7583.7 of the Business and Professions Code.

Objective: To introduce, instruct, and familiarize the individual on the appropriate use of force topics listed in section 7583.7 of the Business and Professions Code.

1. Legal standards for use of force
 - a. Statutes
 - b. Licensee and client contractual obligations
 - c. Civil and criminal liability
2. The use of objectively reasonable force – (In-person)
 - a. Objectively reasonable standard
 - b. Restraint techniques and their implications

- c. Force options
 - d. Real-life scenarios
- 3. Duty to intercede
- 4. Supervisory responsibilities
 - a. Incident reporting requirements pursuant to 7583.2, 7583.4 and 7574.37 of the Business and Professions Code as applicable
- 5. Use of force review and analysis – (In-person)
 - a. Real-life scenarios
- 6. De-escalation and interpersonal communication training, including tactical methods that use time, distance, cover, and concealment, to avoid escalating situations that lead to violence – (In-person)
 - a. Common misconceptions and benefits of de-escalation
 - b. Four concepts of de-escalation
 - 1. Self-control
 - 2. Effective communication
 - 3. Scene assessment and management
 - 4. Force options
 - c. Real-life scenarios
- 7. Implicit and explicit bias and cultural competency as defined in Section 631
 - a. Define and explain:
 - 1. Implicit bias
 - 2. Explicit bias
 - 3. Cultural competency
 - b. Strategies for effective communication within a diverse community
 - c. Real-life scenarios
- 8. Skills, including de-escalation techniques, to effectively, safely, and respectfully interact with people with disabilities or behavioral health issues
 - a. Strategies for identifying and effectively communicating and deescalating a situation with an individual with a disability or behavioral health issues
 - b. Real-life scenarios
- 9. Use of force scenarios, including simulations of low-frequency, high-risk situations and calls for service, shoot-or-don't-shoot situations, and real time force option decision making – (In-person)
 - a. Factors that can affect an individual's response when threatened with danger

- b. Factors to consider before using force
 - c. Real-life scenarios
- 10. Mental health and policing, including bias and stigma
 - a. Categories of mental illness as defined in Section 631
 - b. Biases and stigmas surrounding mental illness
 - c. Real-life scenarios
- 11. Active shooter situations – (In-person)
 - a. Recognizing an active shooter situation
 - b. Roles and responsibilities of security personnel
 - c. Real-life scenarios

C. Examination

Individuals required to take the Power to Arrest and Appropriate Use of Force Training shall take and pass an examination as provided in the Manual with a score of 100% in order to have successfully completed said training.

II. Mandatory Outline of Courses

Objective: To familiarize and instruct the individual in basic skills and provide a common body of knowledge in the performance of security personnel work. All courses shall include information and subject matter pertaining to the outline provided. Additionally, all courses shall include written material, lectures or exercises to assure that the individual comprehends the subject matter presented. Every newly licensed or employed security guard shall complete two of the mandatory courses within thirty (30) days from the day the guard's registration card is issued or the day the guard begins employment. The remaining two mandatory courses each consisting of four (4) hours of instruction, shall be completed within the first six (6) months from the day the guard registration card is issued or the day the guard begins employment as a security guard. Pursuant to Section 7583.6(b) of the Code, the following outline includes subjects that shall be taught and the maximum number of hours that will be allowed for completion of the Mandatory Courses.

- A. Public Relations (Community & Customer) - 4 Hours
 - 1. Recognizing Gender & Racial Harassment & Discrimination
 - 2. Respect:

- Stereotyping
 - Attitude
 - 3. Verbal Skills / Crisis Intervention
 - 4. Introduction to Diversity
 - 5. Substance Abuse & Mental Illness
 - 6. Ethics & Professionalism
 - Appearance
 - Command Presence
 - Proper Conduct
- B. Observation & Documentation - 4 Hours
1. Report Writing
 2. English as a Second Language
 3. Observation and Patrol Techniques
 4. Asking Appropriate Questions
 5. Observing Suspects/Suspicious Activity
- C. Communication and its Significance - 4 Hours
1. Internal
 - Protocols Pursuant to Contract (Who to Contact & When)
 - Radio / Monitors
 - Other Technology
 2. External
 - Emergency/First Responders
 - Medical Personnel
 - Police / Sheriff / Other Enforcement
 - City Services / Government Services
- D. Liability / Legal Aspects - 4 Hours
1. Personal / Contractor / Employer
 2. Criminal, Civil, Administrative
 3. BSIS Code & Regulations
 4. Role of Security Personnel

III. Elective Course Outlines

Objective: To familiarize and instruct the individual in basic employer requirements relating to the performance of guard duties. Additionally, to provide the employer and the individual with the opportunity to select additional course work to improve the skills and knowledge of the individual. The listed courses should include a mixture of written materials, lecture and exercises. Pursuant to Section 7583.6(b) of the Code, the following outline includes subjects that shall be taught and the maximum number of hours that will be allowed for completion of the elective courses.

A. Post Orders & Assignments - 4 Hrs. Maximum

1. Site Specific Training
2. Equipment
 - Monitoring
 - Communication
 - Alarms
 - Elevators, Etc.
3. Emergency Response Issues
4. Liability Implications
5. Lost / Found Articles

B. Employer Policies / Orientation - 4 Hrs. Maximum

1. Employer Reports / Paperwork
2. Reporting Processes / Procedures
3. Tax Forms, Health Forms, Etc.
4. Uniforms
5. Work Schedules
6. Other Internal Policies, Processes or Procedures
7. Employer Use of Force Policy

C. Evacuation Procedures - 2 Hrs. Maximum

1. Emergency Procedures Related to Life, Safety and Acts of Nature
2. Working Knowledge of Evacuation Routes
 - Stairs
 - Elevators
 - Doors

3. Power Outage
 4. Specific Points of Contact
- D. Officer Safety - 4 Hrs. Maximum
1. Threat Assessment
 2. Subject Contact
 3. Safety Awareness
 4. Blood Born Pathogens
 5. Environmental/Hazardous Materials
- E. Arrests, Search & Seizure (more advanced than PTA course) - 4 Hrs. Maximum
1. PC 836, 837 & the Differences
 2. US Constitution & Amendments Impacting Guard Responsibilities
 3. Loss Prevention
 4. Merchant Law
 5. Use of Force
- F. Access Control - 2 Hrs. Maximum
1. Identification Procedures
 2. Electronic Use/CCTV
 3. Non-electronic procedures
- G. Trespass - 4 Hrs. Maximum
1. Open Land
 2. Private Property
 3. Private Building
 4. Public Property
 5. Places of Public Accommodation/Public Access
- H. Laws, Codes, Regulations and Ordinances - 2 Hrs. Maximum
1. Specific to Post Assignment
- I. First Aid / CPR - 4 Hrs. Maximum
1. American Red Cross
 2. American Heart Association Courses
 3. Automatic Defibrillator Devices (AED's)

- J. Handling Difficult People - 4 Hrs. Maximum
 - 1. Communications
 - 2. Conflict Management
 - 3. Speaking Constructively
 - 4. Valuing Diversity
 - 5. Negotiating
 - 6. Verbal Diffusion

- K. Workplace Violence - 4 Hrs. Maximum
 - 1. Detecting Unusual Behavior/Warning Signs
 - Worker to Worker
 - Client to Customer
 - Supervisor to Subordinate
 - 2. Anger Management
 - 3. Valuing Diversity
 - 4. Personal Security
 - 5. Reporting

- L. Chemical Agents - 4 Hrs. Maximum
 - 1. Tear Gas Use and Effects
 - 2. Pepper Spray Use and Effects
 - 3. Air Borne Chemical Agents
 - 4. Water Borne Chemical Agents

- M. Preserving the Incident Scene - 4 Hrs. Maximum
 - 1. Identifying Evidence
 - 2. Care and Handling of Evidence
 - 3. Securing the Immediate Area
 - 4. Legal Issues to Evidence Tampering and/or Removal
 - 5. Witness/Participant Identification

- N. Crowd Control 4 - Hrs. Maximum
 - 1. Controlling Boisterous Celebrations
 - 2. Handling Disputes
 - 3. Confronting Conflicts Constructively
 - 4. Planning for Civil Disobedience/Disturbances
 - 5. Labor Actions, Disputes, Workplace Stoppages

- O. Driver Safety 4 - Hrs. Maximum
 - 1. Cars
 - 2. Bicycles
 - 3. Golf Carts

- P. Supervision 4 - Hrs. Maximum
 - 1. Roles and Responsibilities
 - 2. Legal Liability

- Q. Courtroom Demeanor - 4 Hrs. Maximum

- R. Parking / Traffic Control - 2 Hrs. Maximum

- S. Radio Procedures - 2 Hrs. Maximum

- T. BSIS's Certified Course in Firearms Training - 8 Hrs. Maximum

- U. BSIS's Certified Course in Baton Training - 4 Hrs. Maximum

- V. School Security Guard Training - 8 Hrs. Maximum
(In compliance with Bureau developed Training Syllabus)

- W. Introduction to Executive Protection 4 - Hrs. Maximum

- X. Annual Firearms Requalification 4 - Hrs. Maximum

- Y. Fire Safety Course - 4 Hrs. Maximum

- Z. Course in the Use of a Stun Gun or Air Taser - 4 Hrs. Maximum

IV. Continuing Education

Objective: To provide additional or remedial instruction in private security subject matter to meet the annual continuing education requirement pursuant to Sections 7583.6(e) and 7574.18 of the Business and Professions Code. The annual training shall be eight (8) hours and must include a minimum of two (2) hours of review of the

appropriate use of force topics as set forth in section I.B. of the Appendix. Mandatory and Elective courses shall be used to meet the remaining annual training hours.

§ 646. Training for Alarm Agents.

(a) The training course for alarm agents shall follow the standards prescribed by Section 7598.2 of the Business and Professions Code. The attached Appendix sets forth the subjects that shall be taught and the minimum number of hours that shall be allowed towards meeting required training. For the purposes of this section, the term “security personnel” includes alarm agents.

(b) The training shall consist of Power to Arrest and Appropriate Use of Force topics and shall consist of a minimum of four (4) hours of training. The training shall utilize the Power to Arrest and Appropriate Use of Force Training Manual dated July 2023 referenced in section 643, and may include lecture, discussion, exercises, and roleplaying.

(c) The skills training course and administration of the examination shall only be given by the following:

(1) Any organization or school approved by the Bureau pursuant to 7598.2 of the Business and Professions Code.

(2) Any training facility certified pursuant to 7585.4 of the Business and Professions Code.

(3) An alarm company operator or a designated employee of an alarm company operator provided they are qualified in the power to arrest and appropriate use of force topics as set forth in this section. An alarm company operator shall provide the training only to their direct employees.

(d) Entities providing the skills training course and administration of the examination shall retain the examination results on Bureau-approved answer sheets for a period of not less than two years or until audited by the Bureau, whichever occurs first.

(e) The entity providing the training shall issue a Certificate of Completion to the individual completing the course. The certificate shall identify the type of course taken, the number of hours of training provided, identification of the issuing entity, name of the individual taking the course, the instructor administering the course, and the date the course was administered and completed. The Certificate of Completion must also state the course complies with the Power to Arrest and Appropriate Use of Force Training Course for Alarm Agents. The certificate shall be serially numbered for tracking purposes. The entity providing the training shall maintain the Certificates of Completion for a period of no less than two years.

Appendix

I. Power to Arrest and Appropriate Use of Force Course Outline

Individuals required to take the Power to Arrest and Appropriate Use of Force Training shall take and pass an examination as provided in the Manual with a score of 100% in order to have successfully completed said training.

The Power to Arrest and Appropriate Use of Force Course consists of four (4) hours of training covering the following two (2) subjects:

A. Power to Arrest – 2 Hour Minimum

Objective: To familiarize and instruct the individual on the training topics delineated at Business and Professions Code section 7598.2, including legal aspects, techniques, liability, and company requirements relating to the arrest of an individual.

1. Overview of Power to Arrest and Appropriate Use of Force Training Manual and subject matter.
2. Responsibilities and ethics in citizen arrest, and types of encounters.
3. Relationship between alarm agents and peace officers in making an arrest.
4. Limitations on security personnel power to arrest, and security personnel's role including:
 - a. Contractual obligations
 - b. Company policies
5. Restrictions on searches and seizures.
6. Criminal and civil liabilities, including both of the following:
 - a. Personal liability
 - b. Employer liability
7. Trespass law

B. Appropriate Use of Force – 2 Hour Minimum

Objective: To introduce, instruct, and familiarize the individual on the appropriate use of force subject matter delineated in section 7598.2 of the Business and Professions Code. The Appropriate Use of Force topics shall be conducted through traditional classroom instruction as defined in Section 7598.2 of the Business and Professions Code.

1. Legal standards for use of force
 - a. Statutes
 - b. Licensee and client contractual obligations
 - c. Civil and criminal liability
2. Use of objectively reasonable force – (In person)
 - a. Objectively reasonable standard
 - b. Restraint techniques and their implications
 - c. Force options
 - d. Real-life scenarios including potential consequences
3. Duty to intercede
4. Supervisory responsibilities
 - a. Incident reporting requirements pursuant to 7599.42 of the Business and Professions Code.
5. Use of force review and analysis
 - a. Real-life scenarios
6. De-escalation and interpersonal communication training, including tactical methods that use time, distance, cover, and concealment, to avoid escalating situations that lead to violence
7. Implicit and explicit bias and cultural competency as defined in Section 631
 - a. Define and explain:
 1. Implicit bias
 2. Explicit bias
 3. Cultural Competency
 - b. Strategies for effective communication within a diverse community
 - c. Real-life scenarios
8. Skills, including de-escalation techniques, to effectively, safely, and respectfully interact with people with disabilities or behavioral health issues

- a. Strategies for identifying and effectively communicating and deescalating a situation with an individual with a disability or behavioral health issue
 - b. Real-life scenarios

- 9. Use of force scenario training, including simulations of low-frequency, high-risk situations and calls for service, shoot-or-don't-shoot situations, and real time force option decision making
 - a. Factors that can affect an individual's response when threatened with danger
 - b. Factors to consider before using force
 - c. Real-life scenarios

- 10. Mental health and policing, including bias and stigma
 - a. Categories of mental illness as defined in Section 631
 - b. Biases and stigmas surrounding mental illness
 - c. Real-life scenarios

- 11. Active shooter situations
 - a. Recognizing an active shooter situation
 - b. Roles and responsibilities of an alarm agent
 - c. Real-life scenarios

Authority cited: Section 7591.6, Business and Professions Code. Reference: Sections 7598.1 and 7598.2, Business and Professions Code.