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WEBSITE UPDATE – APPLICATION PROCESSING TIMEFRAMES

The Bureau is pleased to announce that effective July 24, 2019, online application processing times are now available. Specifically, online application processing times are available for employee initial and employee renewal applications.

Please note online processing times are notably faster than that of paper application processing times.

The Bureau's website formerly included three separate webpages for applicants and licensees to view the current processing times for company, employee initial, and employee renewal applications. As of July 24, 2019, all information regarding the processing timeframes for initial and renewal company and employee applications are provided on a single webpage. In addition, the Bureau-provided online reference documents that outline common initial and renewal application processing delays have been condensed into a single webpage, which can be accessed on the newly updated Application Processing Times page.

To view the Bureau's current Application Processing Times, visit https://bsis.ca.gov/forms_pubs/app_processing_timeframes.shtml

To view Common Reasons for a Delay in the Processing of an Application, visit https://bsis.ca.gov/forms_pubs/app_delay.shtml